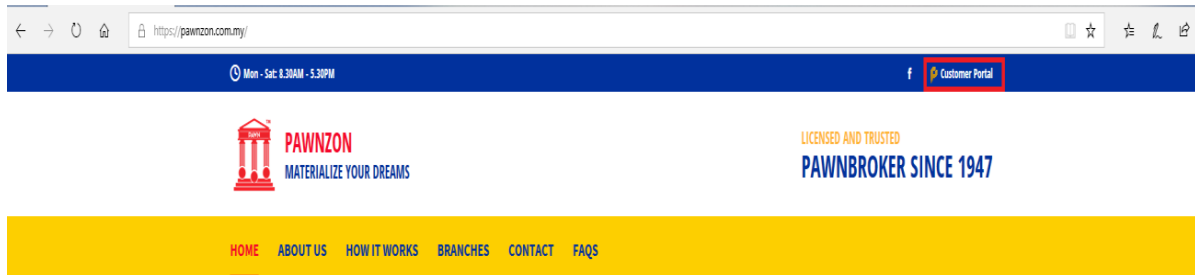


Manual Penggunaan Pawnlink (BM)

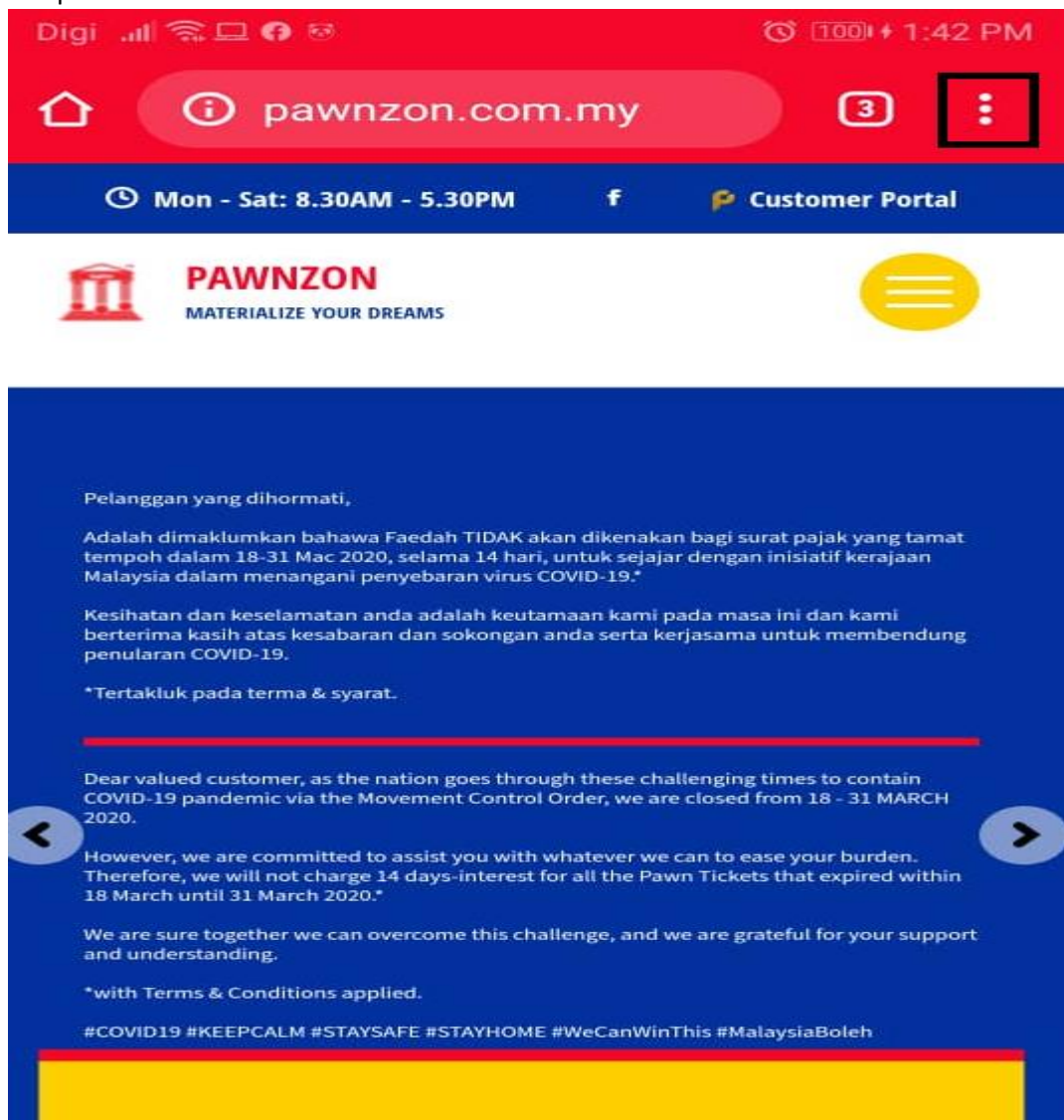
Bagaimana mendaftar sebagai pengguna Pawnlink?

1. Layari web <https://pawnzon.com.my> dengan menggunakan pelayar anda.
2. Klik pada 'Customer Portal'

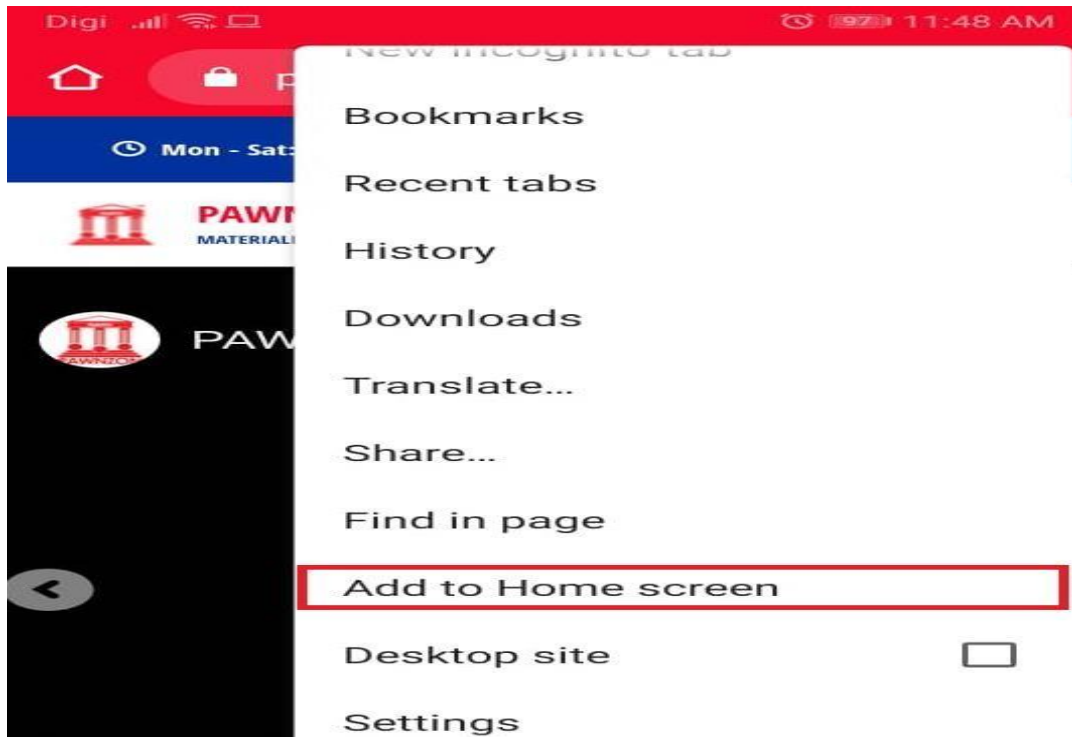


Tips: Anda boleh menambah Pawnzon ke skrin utama bagi telefon mudah alih.

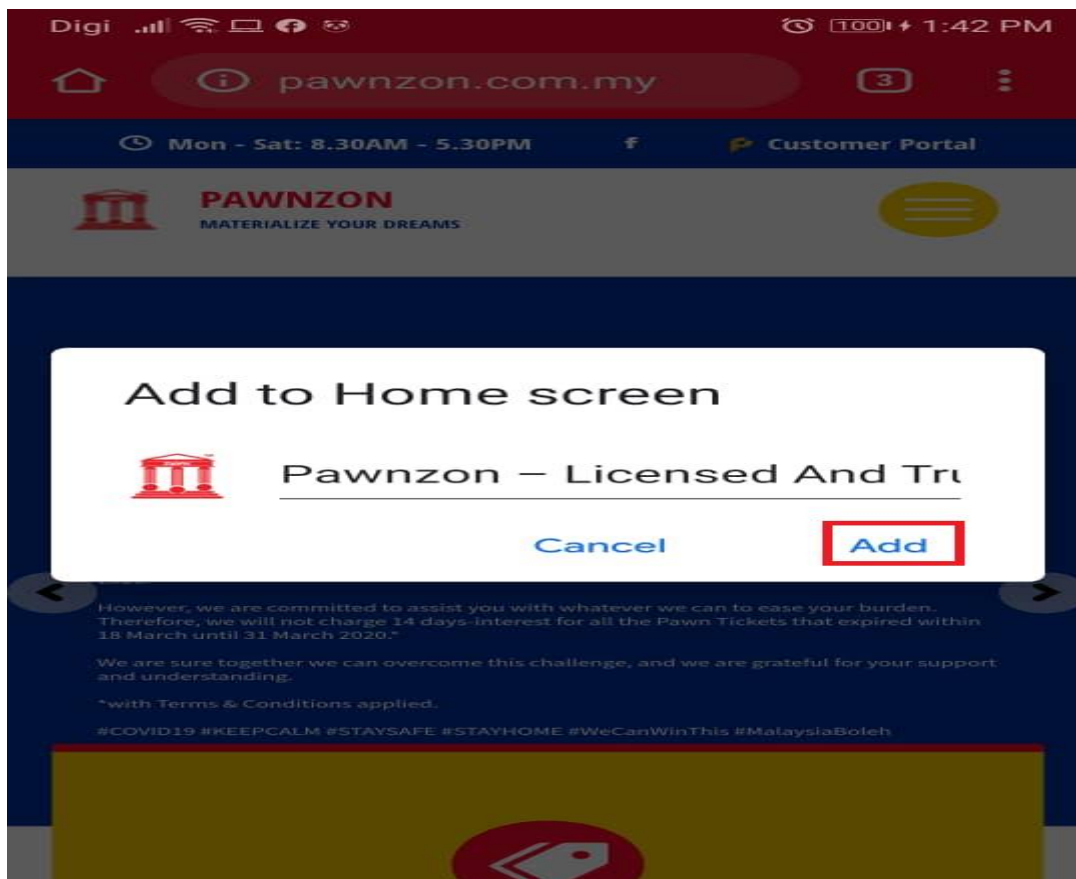
- a. Klik pada tanda 3 titik bertindih.



b. Klik pada 'Add to Home Screen'



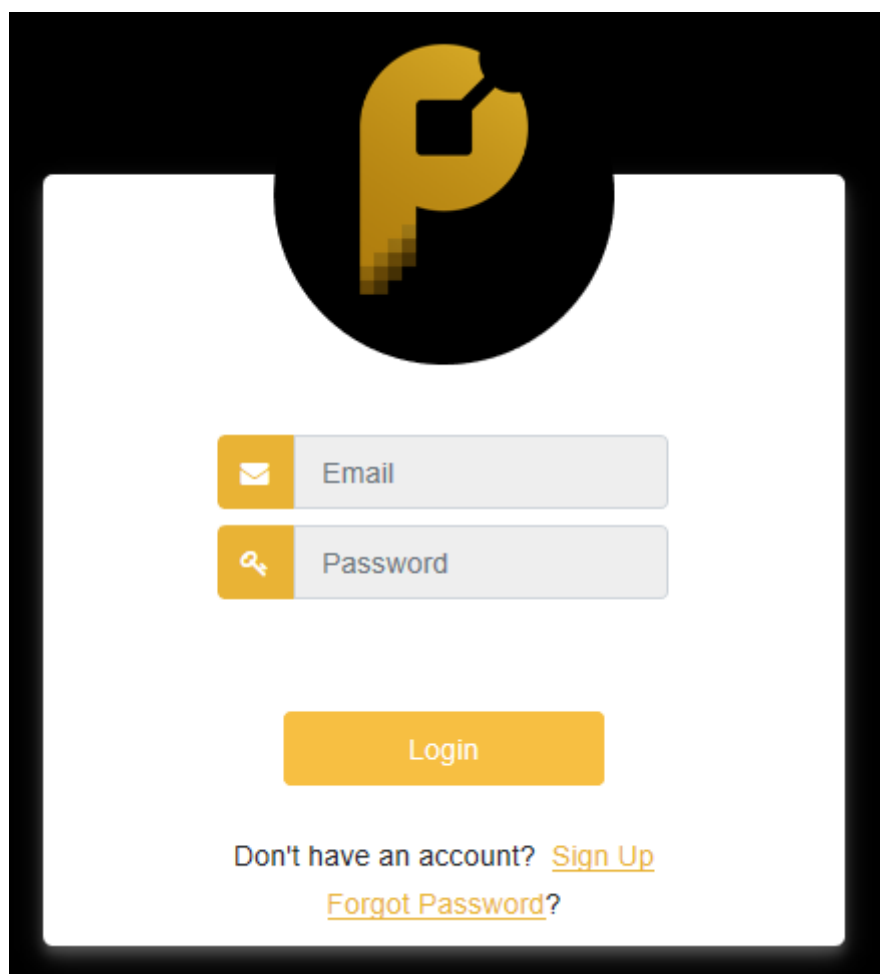
c. Klik pada Add.



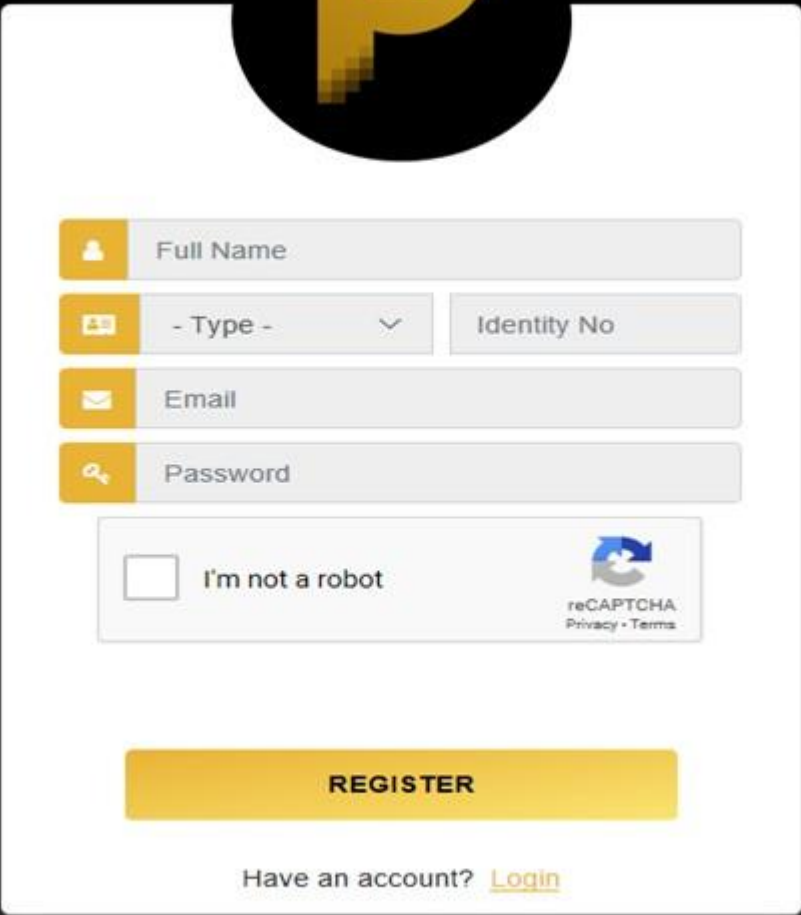
- d. Anda boleh mengakses ke laman web Pawnzon dengan klik pada pintasan di paparan skrin.



3. Pada halaman anda akan ditujukan kepada halaman log masuk (login), klik pada pautan pendaftaran (sign up).



4. Anda akan dibawa ke Halaman Pendaftaran, Isi semua maklumat yang diperlukan dan klik pada butang 'Register'.



The image shows a registration form with a yellow 'P' logo at the top. The form contains the following fields and elements:

- Full Name**: A text input field with a person icon.
- Type -**: A dropdown menu with a downward arrow.
- Identity No**: A text input field with a document icon.
- Email**: A text input field with an envelope icon.
- Password**: A text input field with a magnifying glass icon.
- I'm not a robot**: A checkbox next to the text, with a reCAPTCHA logo and 'reCAPTCHA Privacy - Terms' link to the right.
- REGISTER**: A large yellow button.
- Have an account? [Login](#)**: A link below the button.

Full Name: Nama penuh anda seperti di kad pengenalan & passport.

Type: Pilih NRIC sekiranya anda adalah warga Malaysia, pilih Passport No sekiranya anda adalah warga asing.

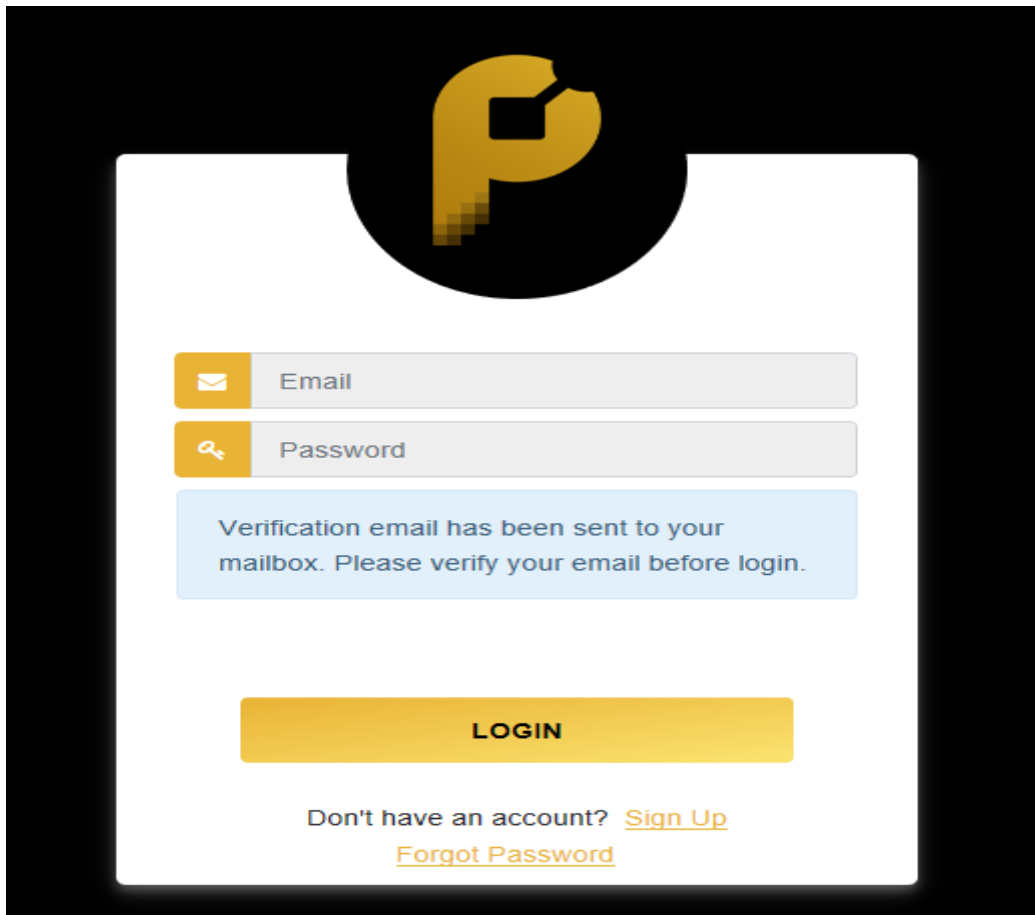
Email: Alamat e-mel anda.

Password: Panjang minimum ialah 8 aksara. Masukkan kata laluan anda dengan gabungan Watak, Nombor, Watak Khas, Huruf Kecil, Huruf Besar. Misalnya: Abc@1234

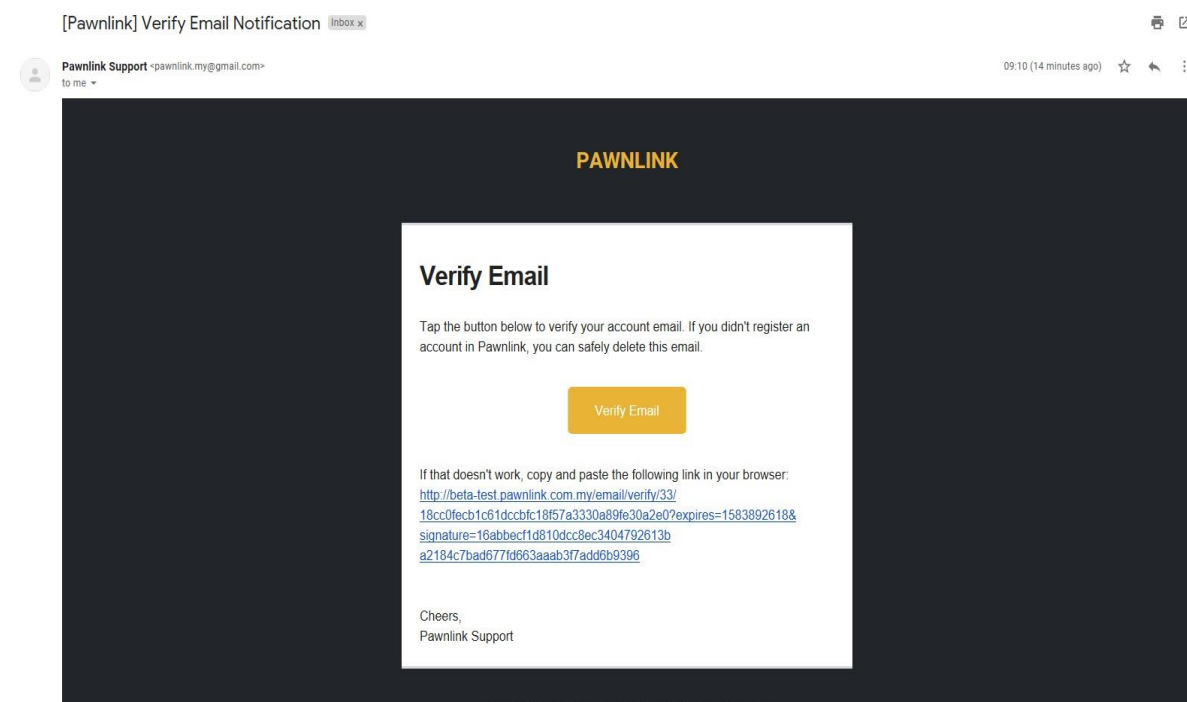
reCAPTCHA: EPengesahan berasaskan Imej. Klik pada kotak semak selepas selesai pengesahan berasaskan imej.

Register: Klik pada butang 'Register' setelah mengisi semua maklumat yang diperlukan.

5. E-Mel pengesahan akan dihantar ke peti mel anda. Sila semak e-mel anda dan sahkannya.

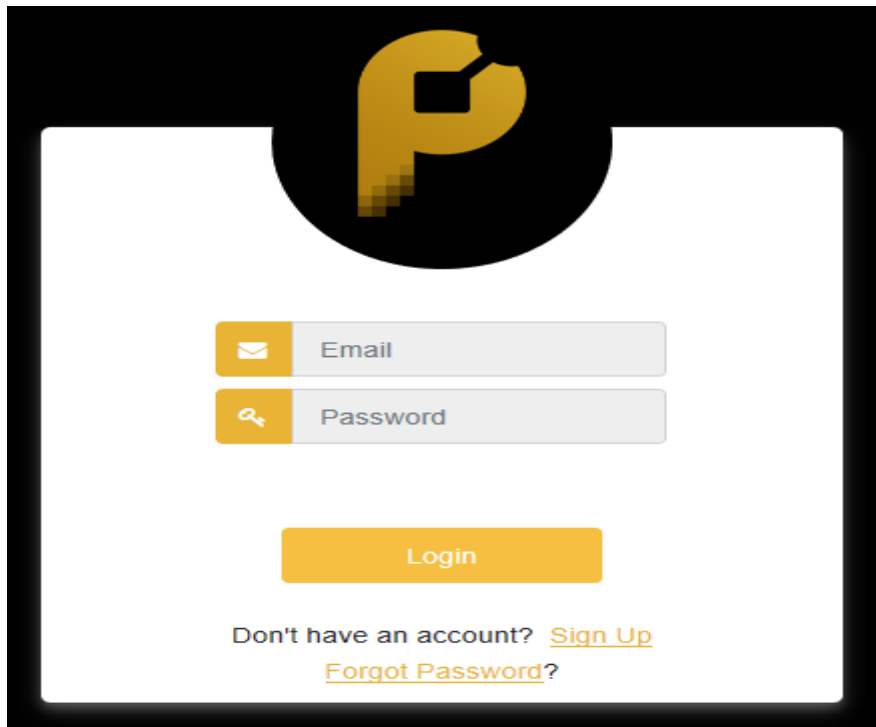


6. Klik pada butang **Verify Mail** atau pautan yang diberikan.



This is an automated email. Please DO NOT reply this email.

7. Anda akan dibawa ke halaman log masuk. Masukkan alamat emel dan kata laluan untuk log masuk Pawnlink.



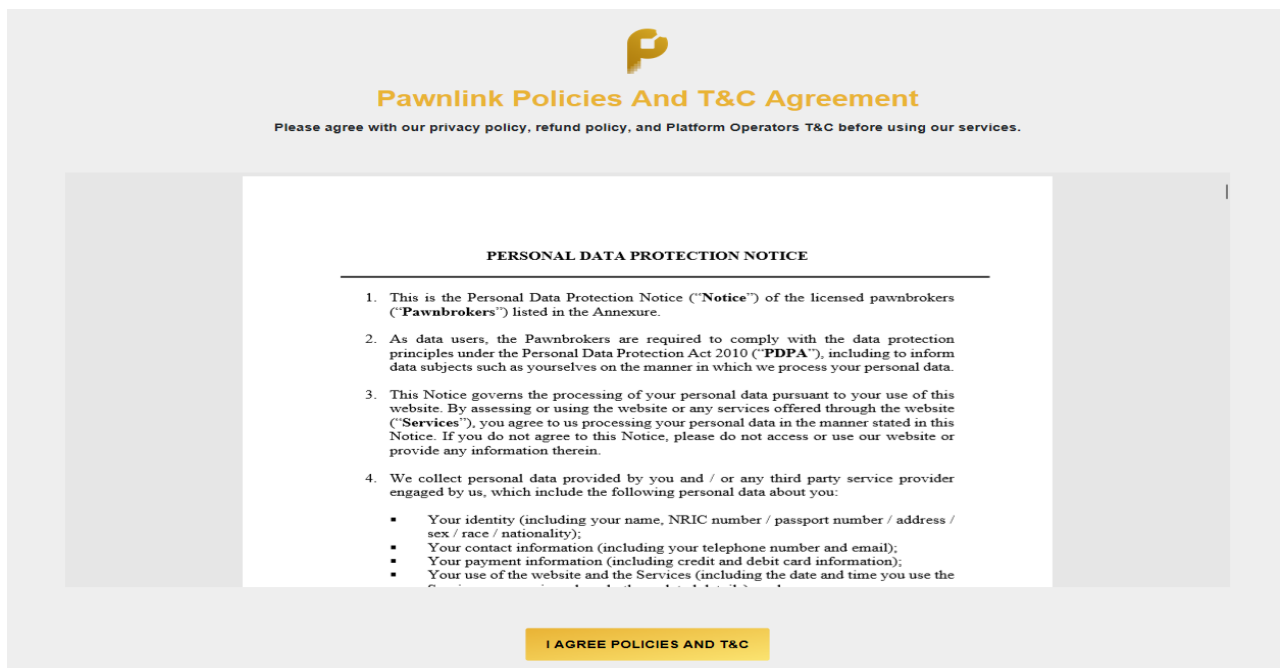
Email

Password

Login

Don't have an account? [Sign Up](#)
[Forgot Password?](#)

8. Baca dengan teliti Polisi, Terma dan Syarat. Tekan butang 'I AGREE POLICIES AND T&C'



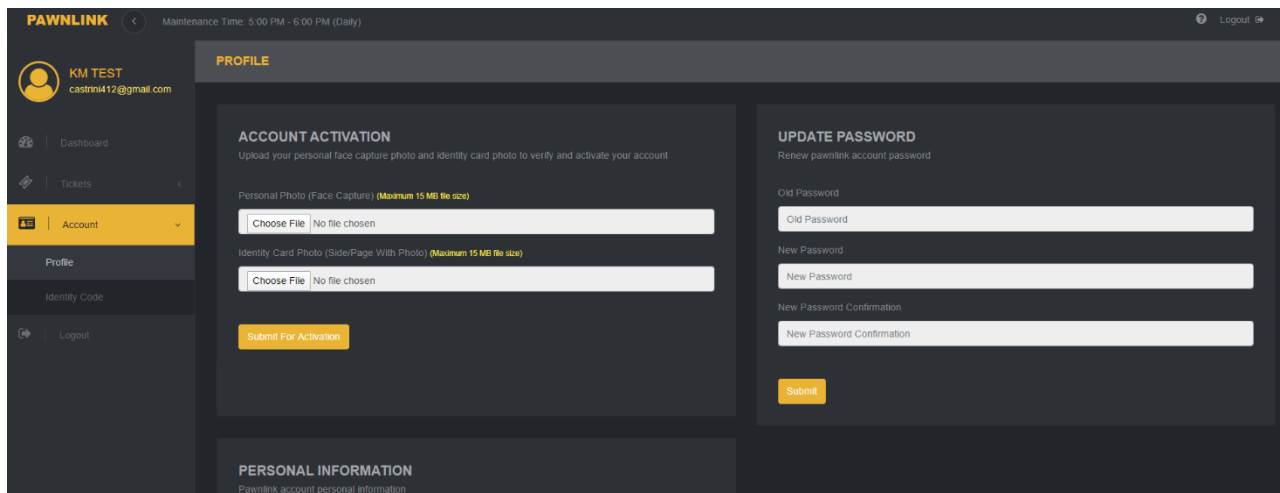
Pawnlink Policies And T&C Agreement
Please agree with our privacy policy, refund policy, and Platform Operators T&C before using our services.

PERSONAL DATA PROTECTION NOTICE

1. This is the Personal Data Protection Notice ("Notice") of the licensed pawnbrokers ("Pawnbrokers") listed in the Annexure.
2. As data users, the Pawnbrokers are required to comply with the data protection principles under the Personal Data Protection Act 2010 ("PDPA"), including to inform data subjects such as yourselves on the manner in which we process your personal data.
3. This Notice governs the processing of your personal data pursuant to your use of this website. By accessing or using the website or any services offered through the website ("Services"), you agree to us processing your personal data in the manner stated in this Notice. If you do not agree to this Notice, please do not access or use our website or provide any information therein.
4. We collect personal data provided by you and / or any third party service provider engaged by us, which include the following personal data about you:
 - Your identity (including your name, NRIC number / passport number / address / sex / race / nationality);
 - Your contact information (including your telephone number and email);
 - Your payment information (including credit and debit card information);
 - Your use of the website and the Services (including the date and time you use the

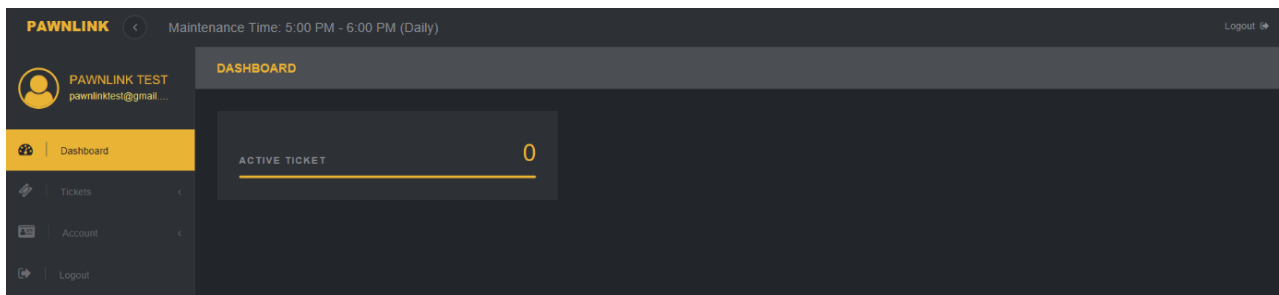
I AGREE POLICIES AND T&C

9. Anda akan dibawa ke halaman profil Pawnlink.



Mengapa tiket aktif saya adalah 0?

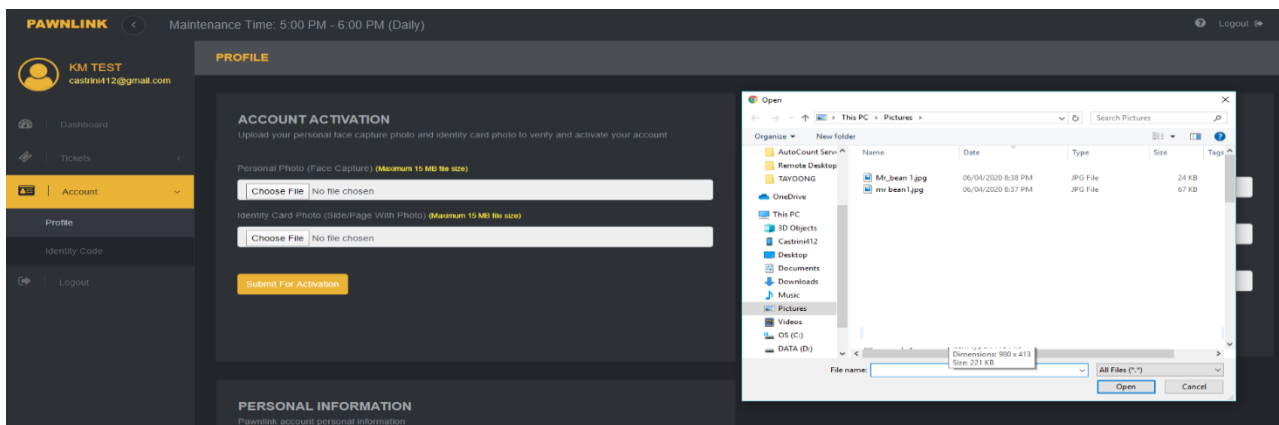
Ini adalah kerana anda masih belum mengaktifkan akaun anda.



2 Cara untuk mengaktifkan Akaun anda

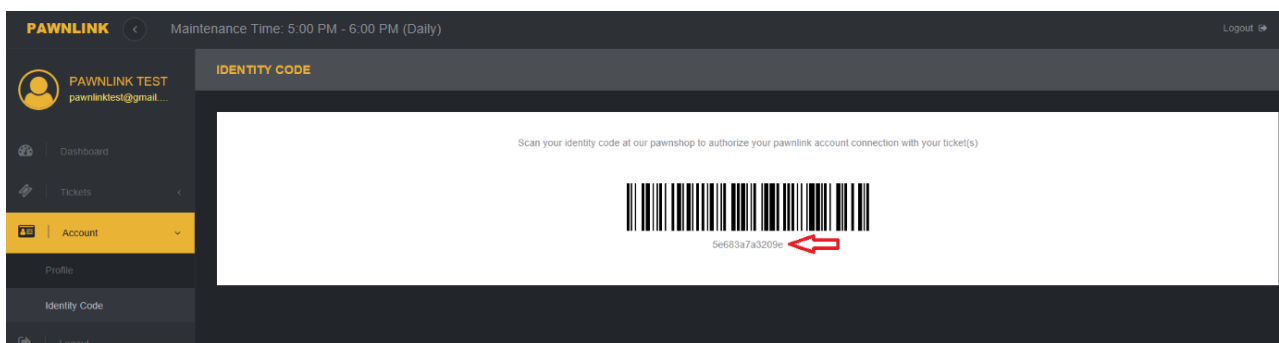
A) Dengan muat naik gambar IC/Pasport

1. Pada menu Profile, klik pada butang 'Browse' dan pilih gambar yang anda hendak muat turun dan klik pada 'Open'.
2. Bagi IC/Pasport, klik pada butang Browse yang kedua untuk pilih gambar and klik pada 'Open'.
3. Klik pada butang 'SUBMIT FOR ACTIVATION' dan tunggu pengesahan daripada kami.

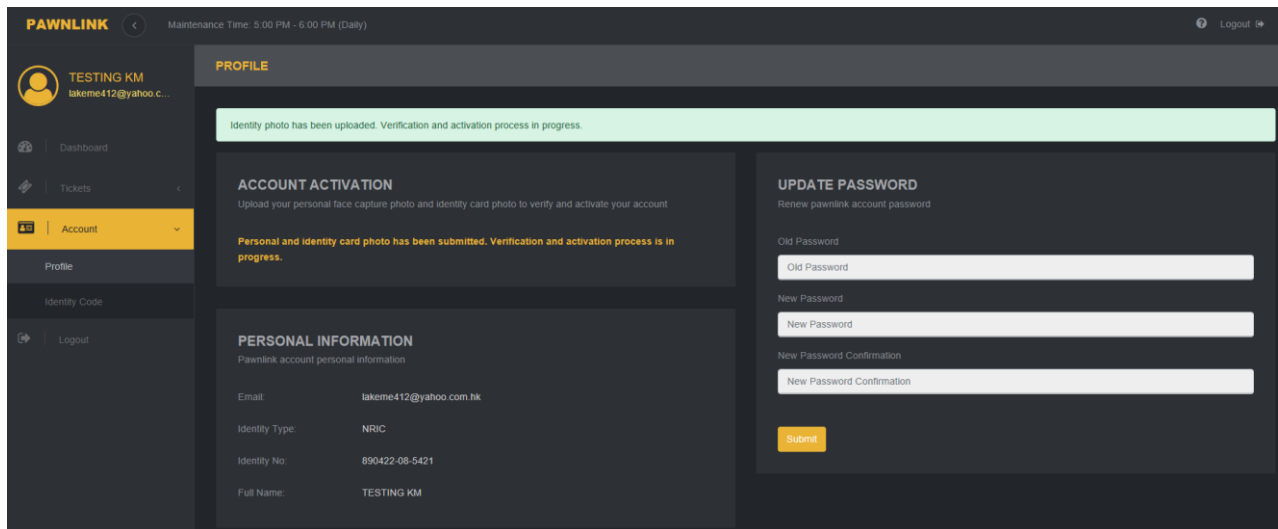


A) Dengan menggunakan Identity Code

1. Pada Menu **Identity Code**, terdapat Kod Pengenalan.
2. Anda dihendaki untuk menunjukkan **Identity Code** (dibawah kod bar) kepada mana-mana cawangan kedai pajak kami untuk tujuan pengesahan.

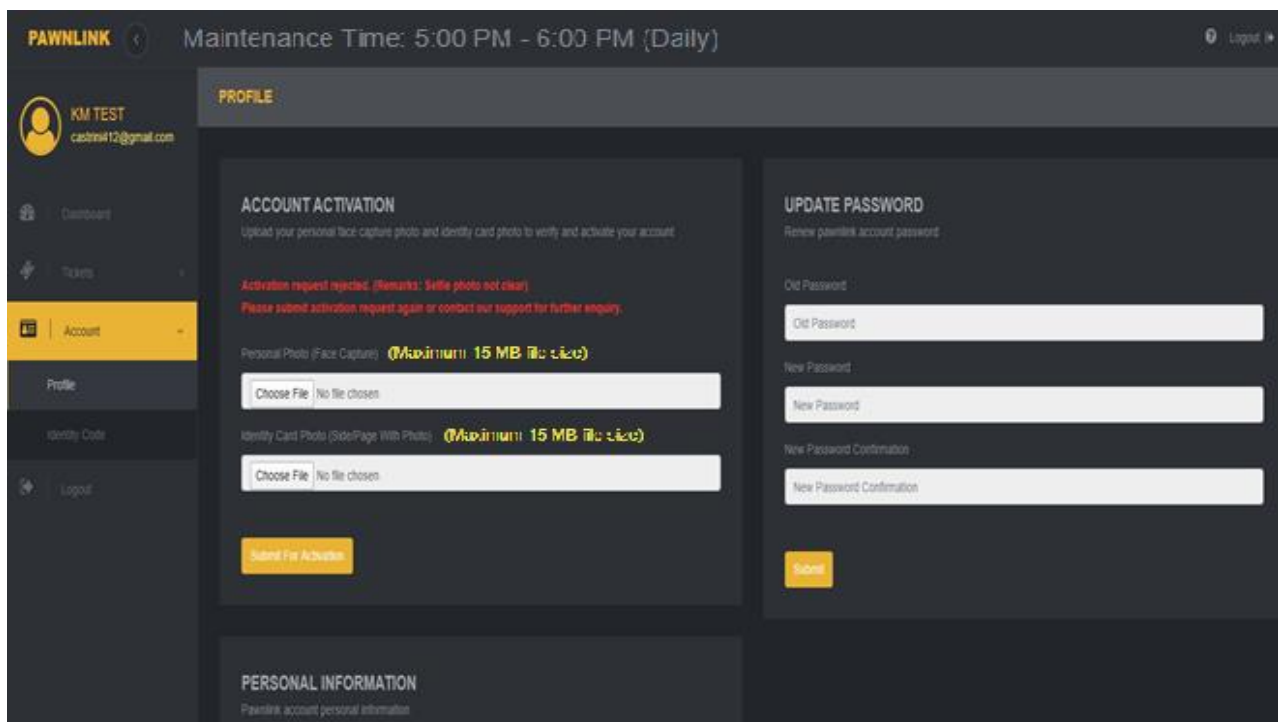


10. Setelah memuat naik gambar IC/Pasport dan gambar swafoto. Anda akan dimaklumkan bahawa status pengaktifan telah berjaya atau tidak.

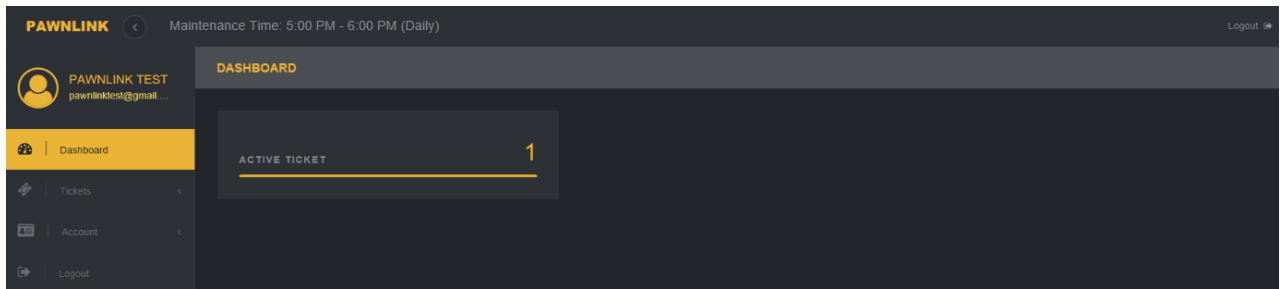


Peringatan: Permintaan pengaktifan anda akan ditolak oleh pentadbir sekiranya foto IC/passport dan gambar swafoto dan yang dimuat naik tidak jelas atau tidak relevan. Sila muat naik semula foto anda jika permohonan anda telah ditolak.

Sekiranya permintaan pengaktifan anda tidak diluluskan, anda akan sentiasa diarahkan ke halaman Account > Profile apabila anda log masuk ke akaun anda, sehingga akaun anda diluluskan.



11. anda akan dapat melihat tiket yang aktif dengan klik pada butang **Dashboard** selepas akaun telah berjaya diaktifkan.

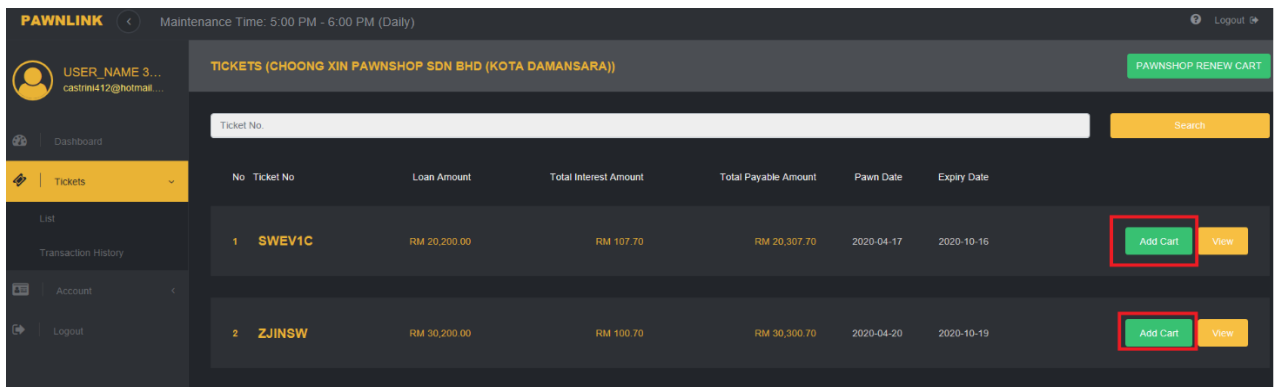


Bagaimana untuk Melihat Tiket anda?

1. Anda akan dibawa ke halaman senarai syarikat setelah anda klik pada **Active Tiket**. Senarai kedai pajak gadai akan disenaraikan sekiranya anda telah berjaya membuat transaksi dengan kedai-kedai pajak gadai tersebut. Anda boleh memilih mana-mana pajak gadai untuk melihat tiket dengan klik pada butang **Ticket** seperti kotak yang diserahkan pada gambar di bawah.



2. Anda akan dibawa ke halaman Senarai Tiket pada kedai pajak gadai tersebut. Sekiranya anda ingin membayar faedah lebih dari 1 tiket, anda boleh klik pada 'Add Cart' untuk setiap tiket, supaya anda dapat meneruskan pembayaran.



Halaman Ticket

Dengan klik pada butang **View**, anda akan dibawa ke halaman tiket. Anda dapat melihat butiran tiket tersebut.

- a. **Pawnshop Renew Cart** - Apabila anda klik butang ini, anda akan dibawa ke Halaman Troli. Sila rujuk Pawnshop Renew Cart (Halaman 11)
- b. **Add Cart** – Dengan mengklik butang ini, tiket akan ditambah masuk ke troli. Anda boleh meneruskan pembayaran kemudian. Sila rujuk Bagaimana untuk Melihat Tiket (Halaman 10) Titik 2.
- c. **Reduce Loan & Renew** – Anda boleh mengurangkan jumlah pinjaman apabila membayar faedah sekiranya anda bercadang untuk membayar lebih. Sila rujuk Reduce Loan & Renew (Halaman 12-13)
- d. **Pay Interest & Renew** – Anda boleh pilih untuk membayar faedah sahaja tanpa mengurangkan jumlah pinjaman. Sila rujuk Pay Interest & Renew (Halaman 13)

PAWNLINK Maintenance Time: 5:00 PM - 6:00 PM (Daily) Logout

USER_NAME 3...
castrini412@hotmail...

TICKET PAWNSHOP RENEW CART

TICKET INFORMATION

Company:	Choong Xin Pawnshop Sdn Bhd (Kota Damansara)
Ticket No.:	G11FGV
Pawn Date:	2020-04-24
Due Date:	2020-10-23
Loan Amount:	RM 450.00

LOAN INFORMATION

Total Loan Amount:	RM 450.00
Interest (0 Months 4 Days):	RM 1.20
Total Payable Amount:	RM 451.20
Renew Ticket Charges: (1 Tickets)	RM 0.50

*Reduce loan is not allowed for ticket less than RM250
*Maximum renew payment amount is RM5000

1. 1x Gold - CINCIN EMAS

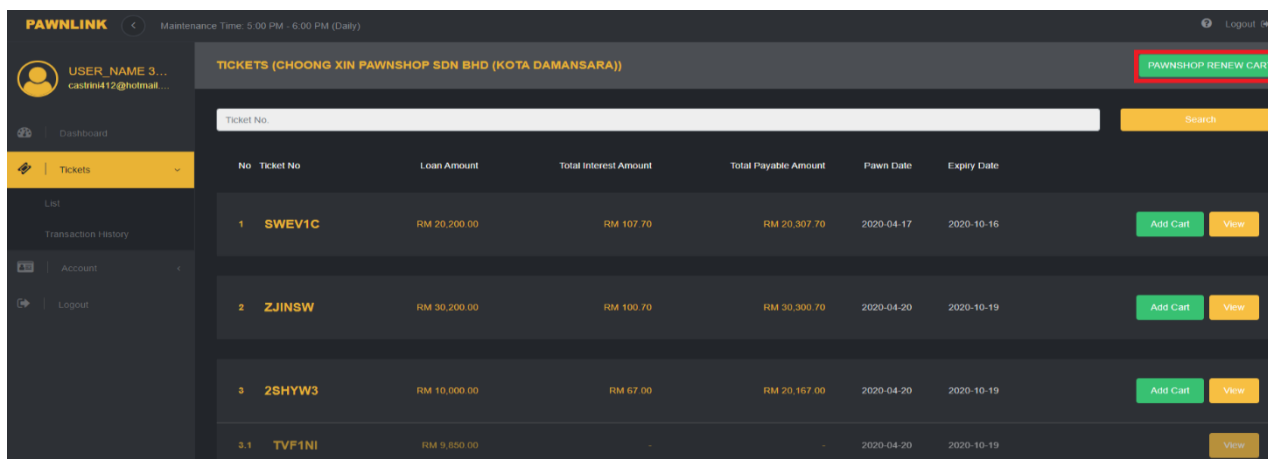
Add Cart Reduce Loan & Renew Pay Interest & Renew

Pawnshop Renew Cart

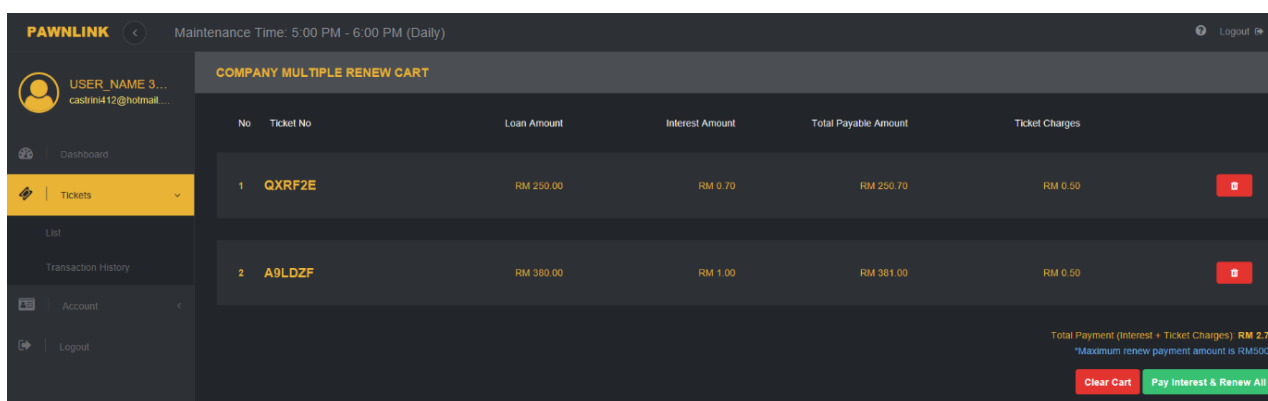
Fungsi ini direka untuk anda jika anda ingin membayar faedah untuk beberapa tiket dalam satu masa.

Peringatan: Anda boleh menambah beberapa tiket ke Troli dengan syarat tiket berasal daripada kedai pajak gadai yang sama.

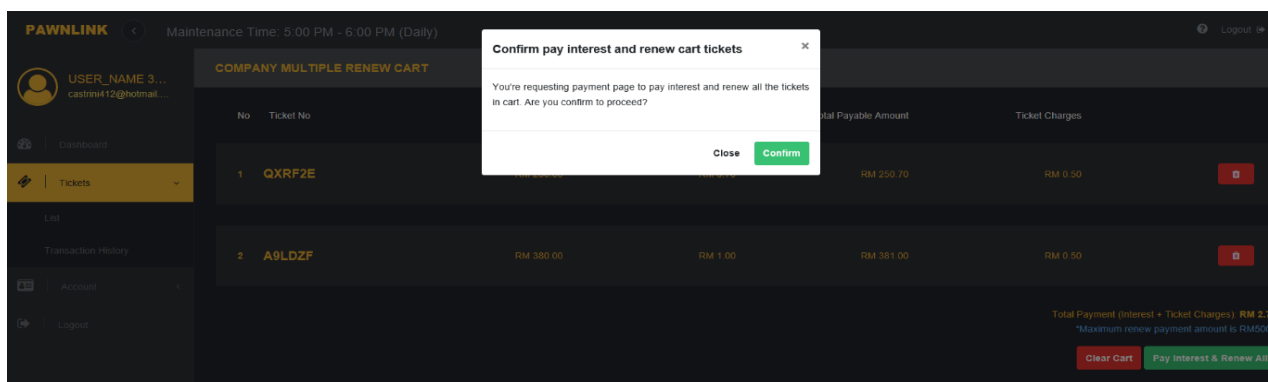
1. Klik pada **Pawnshop Renew Cart** untuk pergi ke halaman Troli.



2. Pada halaman Troli, anda boleh melihat butiran tiket termasuklah jumlah pembayaran, faedah dan caj tiket. Pastikan jumlah amaun pembayaran adalah betul sebelum meneruskan ke halaman pembayaran.

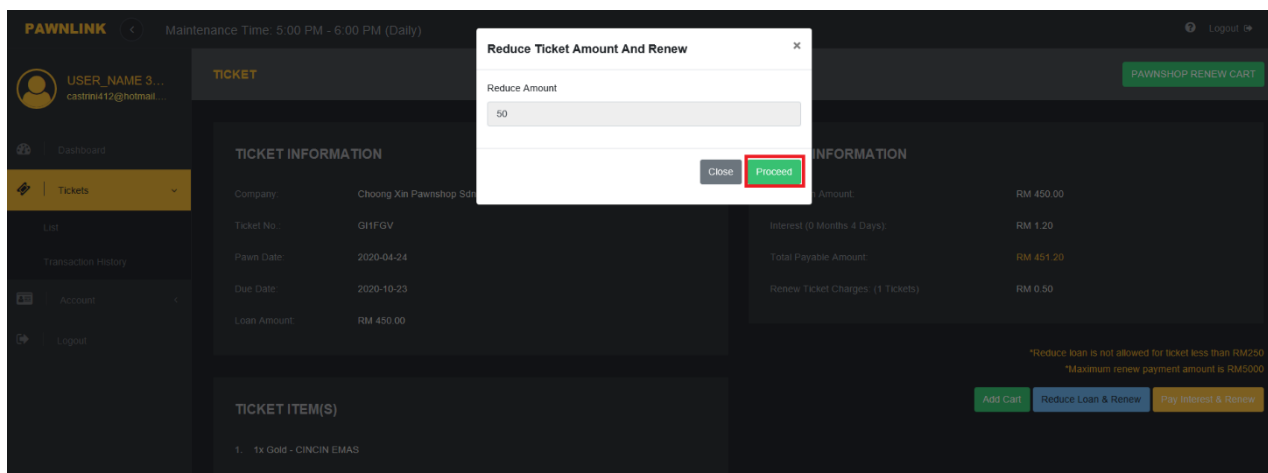


3. Klik pada butang **Pay Interest & Renew All**. Anda akan dibawa ke halaman pembayaran. Sila rujuk Bagaimana untuk Membuat Bayaran (Halaman 14-15.)

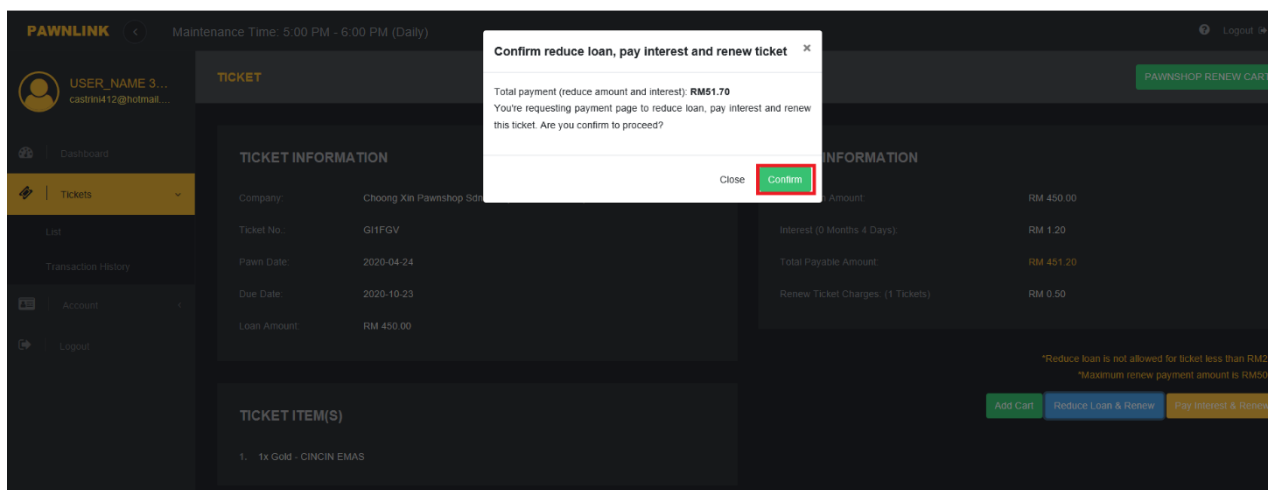


c. Reduce Loan & Renew

1. Klik pada butang **Reduce Loan & Renew**, kotak dialog akan dipaparkan. Masukkan jumlah amaun yang hendak dikurangkan dan klik pada butang **Proceed**. Sila rujuk Bagaimana untuk Membuat Bayaran (Halaman 14-15).

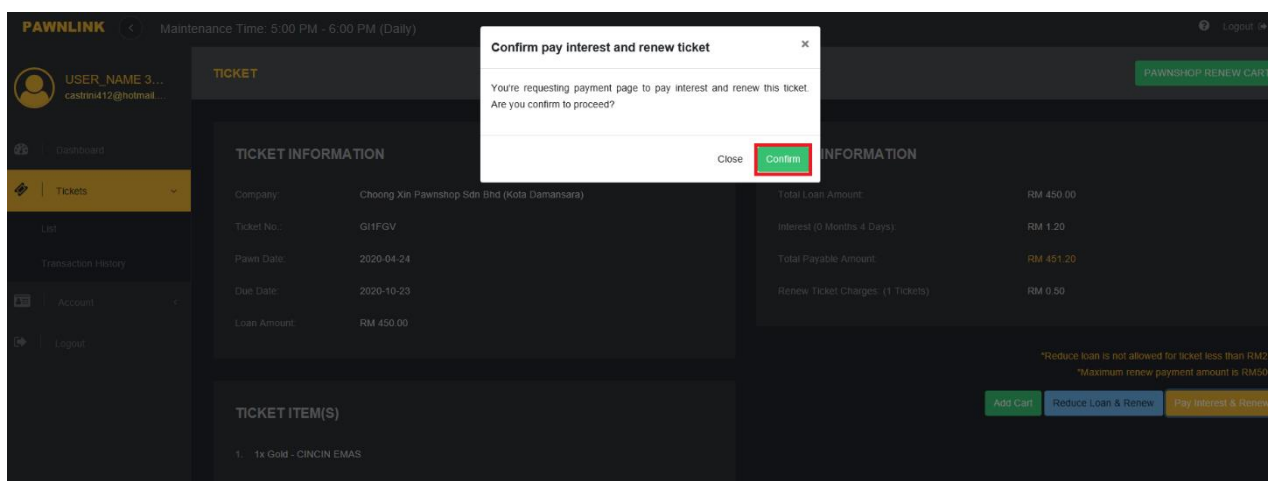


2. Pastikan jumlah pembayaran betul dan Klik pada butang **Confirm**, anda akan diarahkan ke halaman pembayaran. Sila rujuk panduan pembayaran (Halaman 14-15).



d. Pay Interest & Renew

Klik pada butang Pay Interest & Renew. Sistem akan paparkan kotak dialog, klik pada butang **Confirm**, Anda akan dibawa ke halaman pembayaran. (Sila rujuk Bagaimana untuk Membuat Bayaran pada halaman 14-15).



Bagaimana untuk Membuat Bayaran?

1. Anda akan diarahkan ke halaman pembayaran. Pilih bank untuk membuat pembayaran.

The screenshot shows the Pawnslink payment interface. At the top left is the Pawnslink logo with the tagline 'MATERIALIZE YOUR DREAMS'. To the right, contact information for CHOONG XIN PAWNSHOP SDN B is provided, including the address (NO.32A-1, JALAN PJU 5/8, DATARAN SUNWAY, 47810 KOTA DAMANSARA, Selangor, Malaysia), email (choongxin.cs@gmail.com), phone number (03-6141 7099), and website (http://www.pawnlink.com.my/). A timer indicates 'Time Remaining: 12 Minutes 46 Seconds'. Below this is a 'Payment Details' section with the following information:

Order ID	PW3-5e6aebab710dd
Payment ID	GTKSPD-1587526330
Payment for	Type: reduce, Customer: Test Customer
Total	MYR 807.40

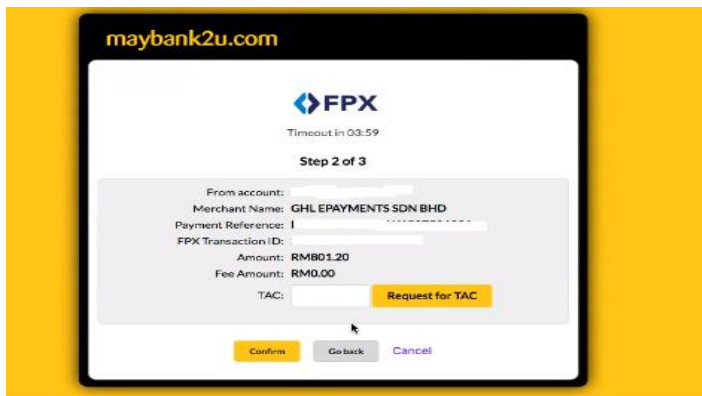
Under 'Other Payment Methods', the currency is set to MY (MYR 807.40). A grid of bank logos is displayed for selection, including: PB, RAKYAT, ALLIANCE BANK, maybank2u.com, BANK ISLAM, Bank Islam Malaysia, KEBH Online, AFFIN BANK, OCBC Bank, Standard Chartered, connect, UOB, AmBank, RHB Now, CIMB Clicks, BSN, HSBC, and Maybank2E. A link at the bottom reads 'Cancel and Return to CHOONG XIN PAWNSHOP SDN B'.

Peringatan: Bank yang berbeza mungkin mempunyai langkah pembayaran yang berbeza. Skrin cetak ini hanya untuk tujuan rujukan sahaja.

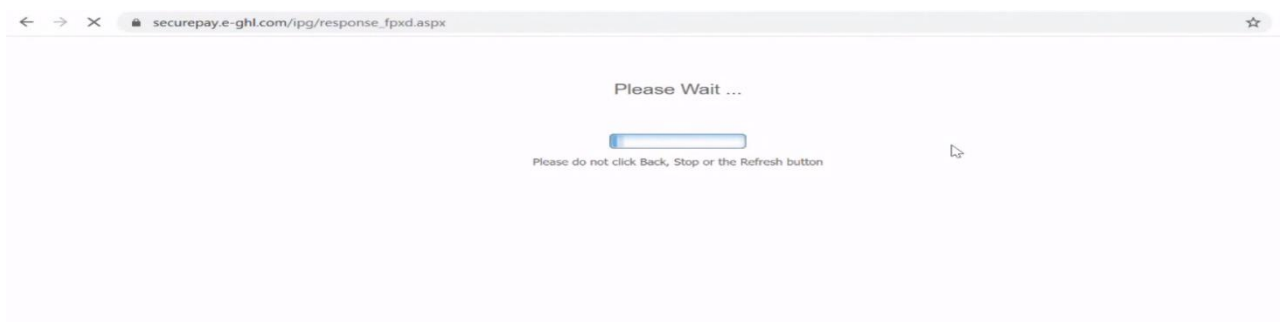
2. Log masuk ke akaun bank anda untuk membuat pembayaran.

The screenshot shows the login page for Maybank2u.com. The page title is 'Log in to Maybank2u.com online banking'. A note states: 'Note: You are in a secured site.' Below the note is a placeholder for a QR code. The login form includes fields for 'Phrase:', 'Username:', and 'Password:'. A yellow 'Login' button is positioned to the right of the password field. At the bottom, there is a link: 'Don't have a Maybank2U account? Click here for information on opening an account.'

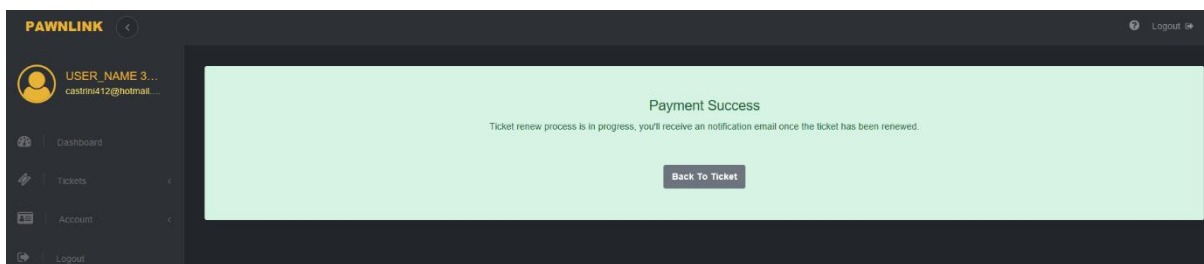
3. Klik pada tombol **Request for TAC**. Masukkan nombor Tac anda dan klik pada tombol **Confirm**.



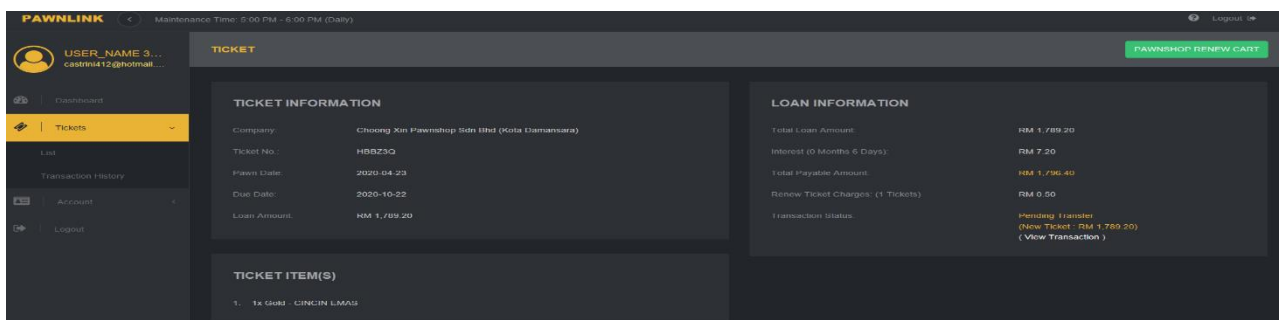
4. Jangan tekan sebarang butang. Tunggu sehingga proses transaksi selesai.



5. Anda akan diarahkan ke halaman pembayaran berjaya. halaman Ini adalah untuk memberitahu anda bahawa transaksi telah berjaya. Klik pada Butang **Back to Ticket**.



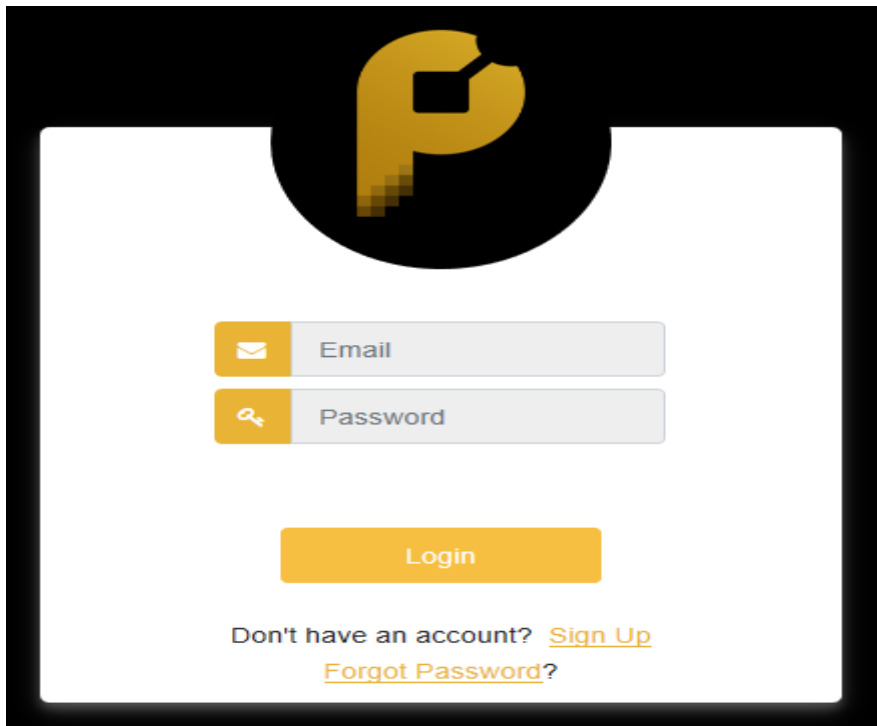
6. Anda akan dibawa semula ke halaman tiket.



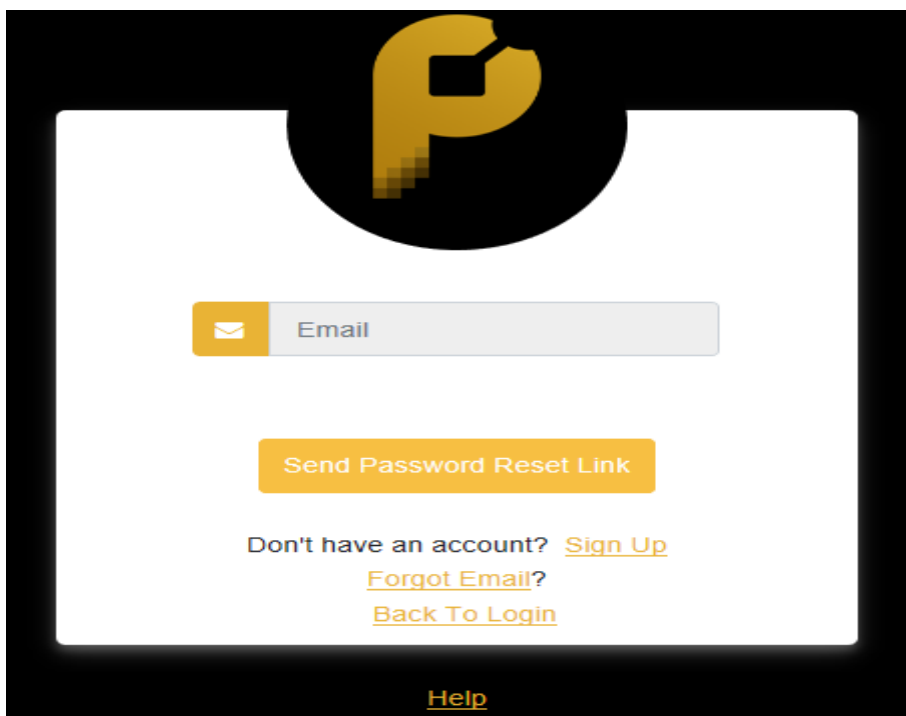
Terlupa kata laluan?

Apa yang boleh saya buat jika saya terlupa kata laluan saya?

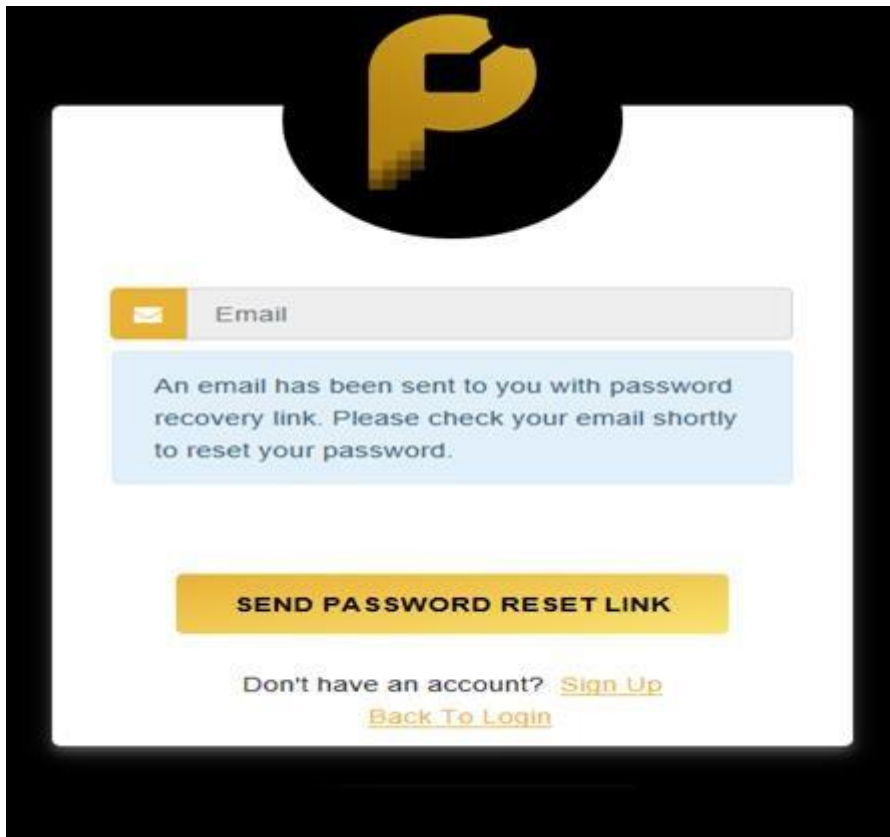
1. Pada halaman log masuk, klik pada pautan **Forgot Password**.



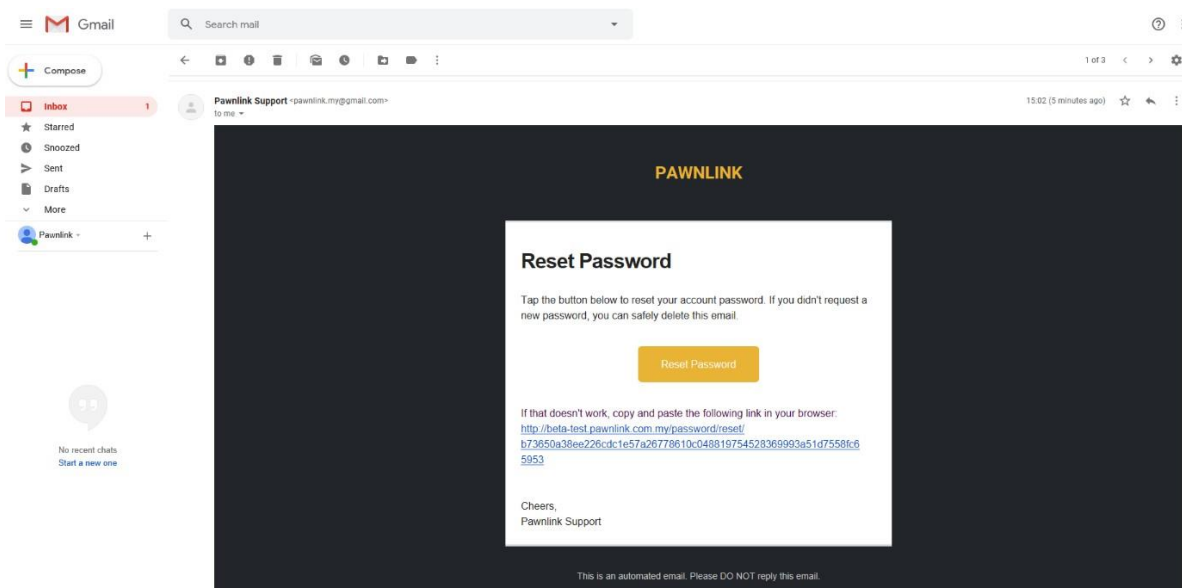
2. Isikan alamat e-mel berdaftar anda dan klik pada butang **SEND PASSWORD RESET LINK**.



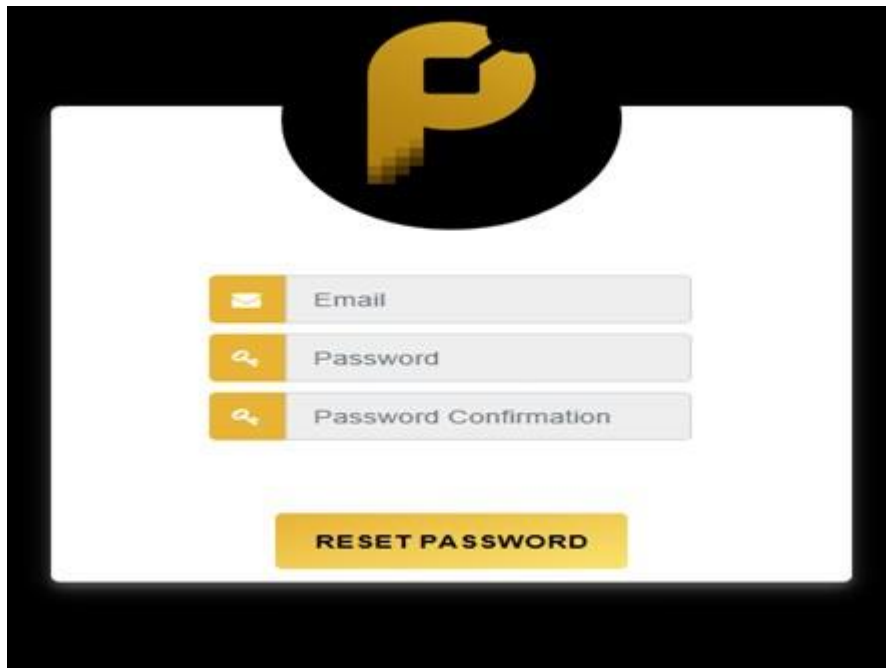
3. E-Mel pemulihan akan dihantar ke peti mel anda. Anda boleh menyemak peti mel anda untuk mendapatkan pautan pemulihan kata laluan.



4. Klik pada butang **Reset Password** atau pautan yang diberikan.

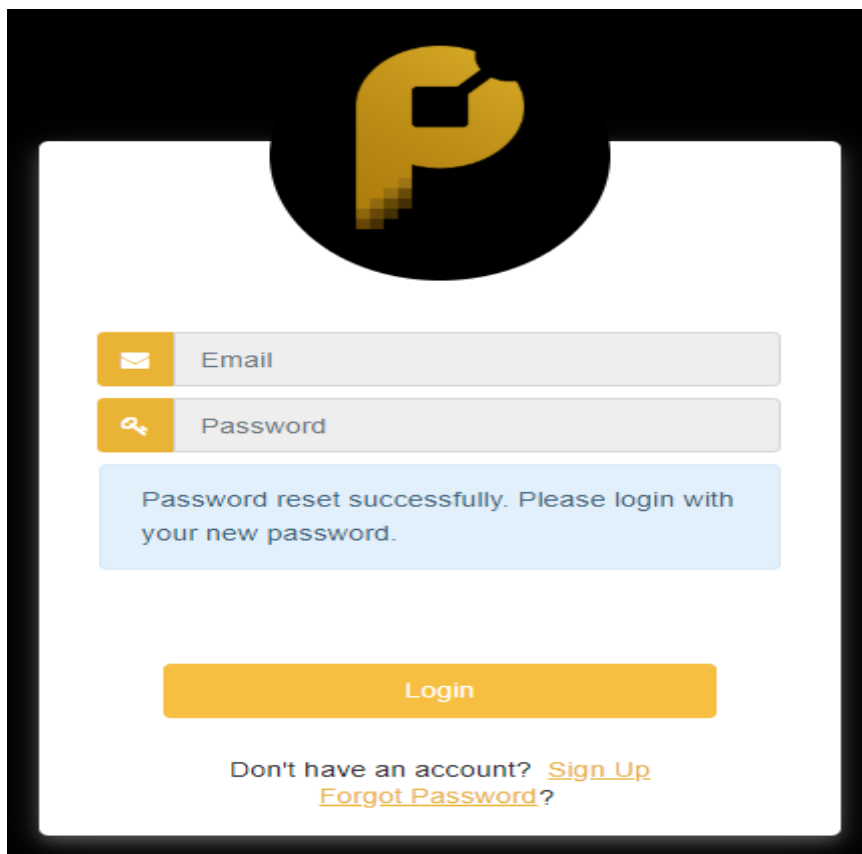


5. Isi alamat e-mel berdaftar anda dan kata laluan baru.
6. Klik pada butang **RESET PASSWORD**.



The screenshot shows a password reset form with a large yellow 'P' logo at the top. Below the logo are three input fields: 'Email' with an envelope icon, 'Password' with a key icon, and 'Password Confirmation' with a key icon. A yellow 'RESET PASSWORD' button is positioned below the fields.

7. Kata laluan anda telah berjaya diset semula. Anda boleh log masuk ke Pawnlink dengan kata laluan baru sekarang.

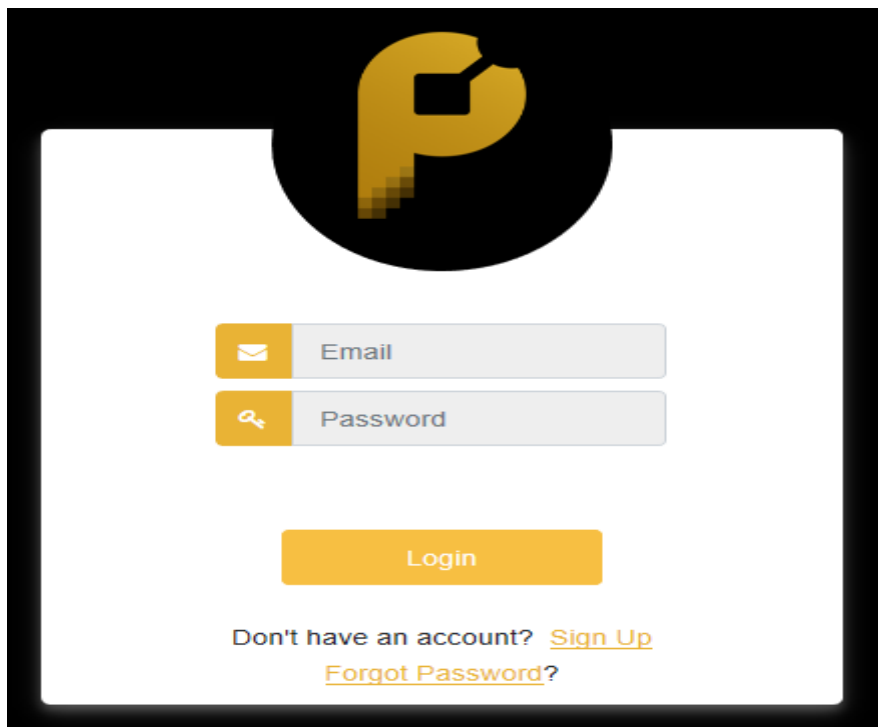


The screenshot shows the login page after a successful password reset. It features the same yellow 'P' logo at the top. Below the logo are two input fields: 'Email' with an envelope icon and 'Password' with a key icon. A light blue message box displays the text: 'Password reset successfully. Please login with your new password.' Below the message box is a yellow 'Login' button. At the bottom, there is a link: 'Don't have an account? [Sign Up](#) [Forgot Password?](#)'

Terlupa alamat E-Mel?

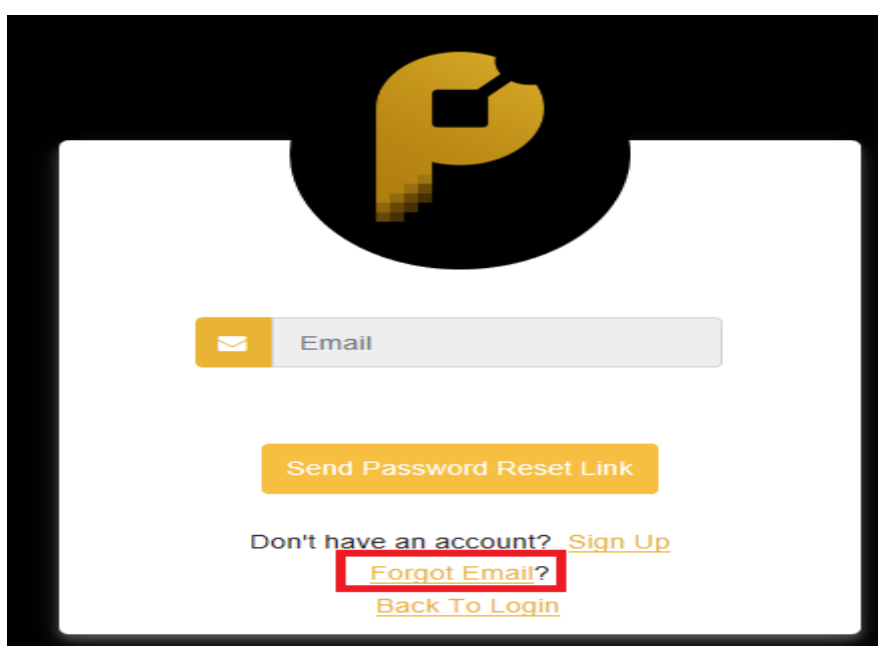
Kadang kala, Anda mungkin terlupa alamat e-mel kerana sibuk. Sistem menyediakan pilihan untuk anda mengesan semula alamat emel berdaftar anda sekiranya anda benar-benar terlupa alamat e-mel yang didaftarkan.

1. Klik pada pautan **Forgot Password**.



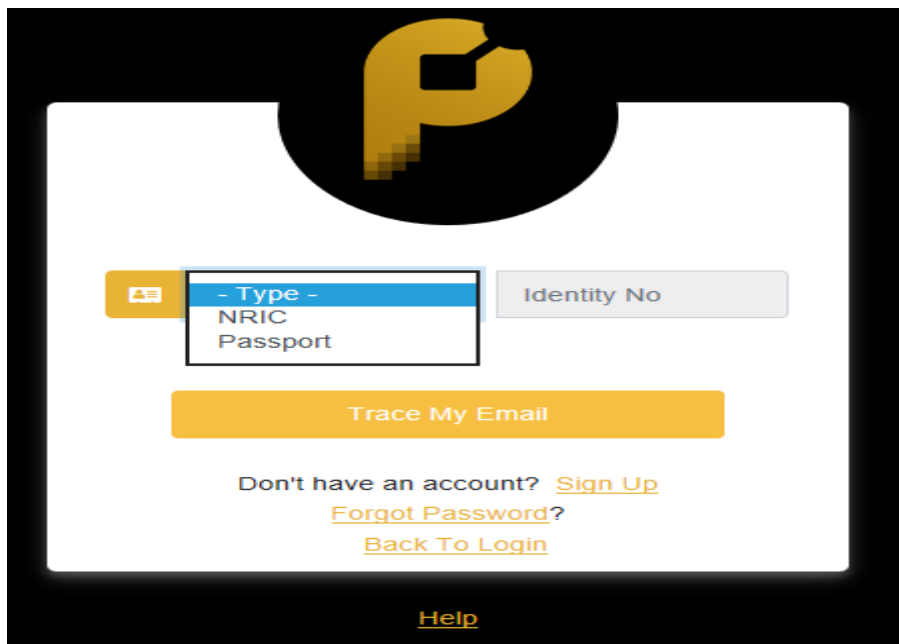
The screenshot shows a login interface with a large yellow 'P' logo at the top. Below the logo are two input fields: 'Email' with an envelope icon and 'Password' with a key icon. A yellow 'Login' button is positioned below the fields. At the bottom, there is a link for 'Sign Up' and a link for 'Forgot Password?' which is highlighted in yellow.

2. Klik pada pautan **Forgot Email**.



The screenshot shows a 'Forgot Password' interface with the same yellow 'P' logo at the top. Below the logo is a single 'Email' input field with an envelope icon. A yellow button labeled 'Send Password Reset Link' is centered below the field. At the bottom, there are three links: 'Sign Up', 'Forgot Email?' (which is highlighted with a red box), and 'Back To Login'.

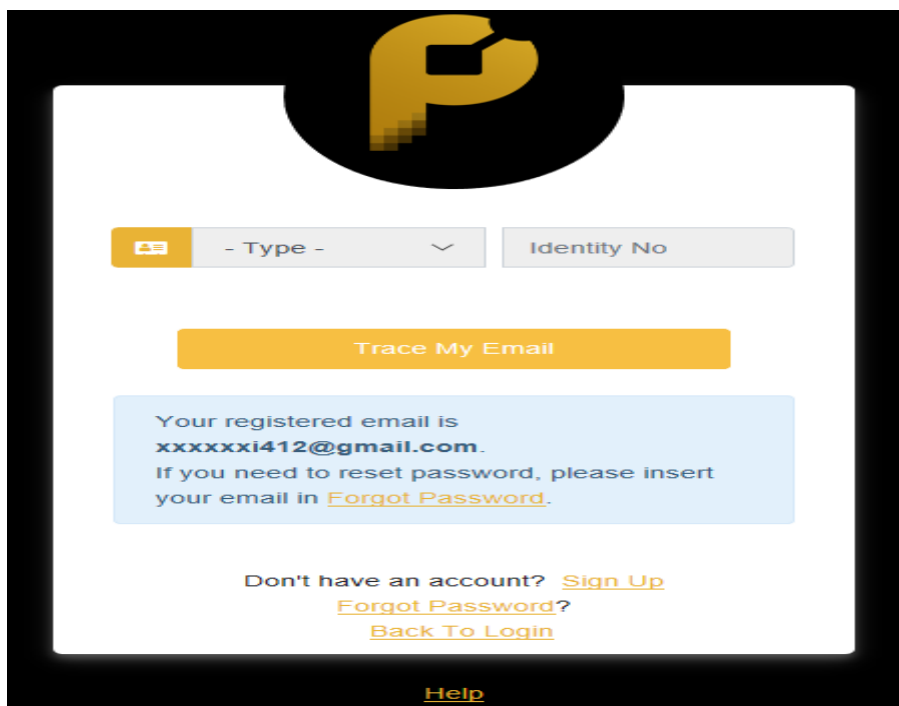
2. Pilih Kad Pengenalan atau Passport, kemudian masukkan No. Pengenalan anda.
3. Klik pada butang **Trace My Email**.



The screenshot shows a web interface for tracing an email. At the top center is a large yellow 'P' logo on a black circular background. Below it, there is a form with two input fields: a dropdown menu labeled '- Type -' with options 'NRIC' and 'Passport', and a text field labeled 'Identity No'. A yellow button labeled 'Trace My Email' is positioned below the form. Underneath the button are three links: 'Don't have an account? [Sign Up](#)', '[Forgot Password?](#)', and '[Back To Login](#)'. At the bottom center is a link labeled '[Help](#)'.

4. 3 aksara terakhir alamat e-emel ada akan dipaparkan.

Peringatan: Sekiranya anda tidak dapat mengingati alamat e-mel anda yang telah didaftarkan setelah membuat langkah ini, sila hubungi khidmat pelanggan kami untuk mendapatkan bantuan yang lebih lanjut.

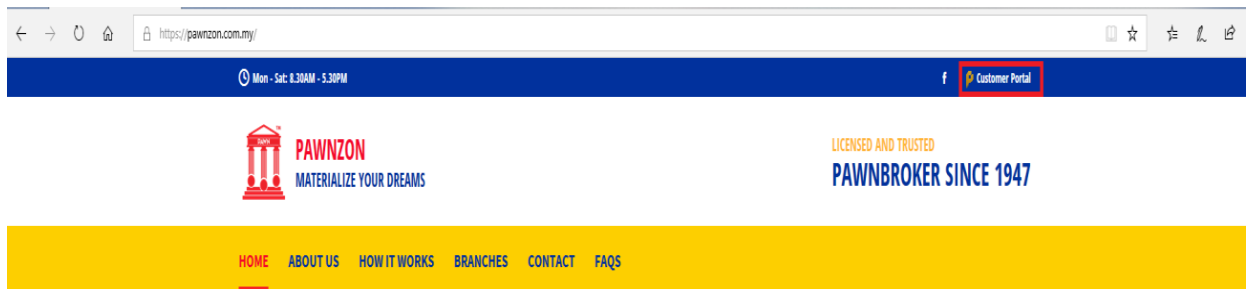


The screenshot shows the same web interface as above, but with the result of the search displayed. The dropdown menu is now closed. Below the 'Trace My Email' button, a light blue box contains the text: 'Your registered email is xxxxxxi412@gmail.com. If you need to reset password, please insert your email in [Forgot Password](#).' Below this box are the same three links: 'Don't have an account? [Sign Up](#)', '[Forgot Password?](#)', and '[Back To Login](#)'. At the bottom center is a link labeled '[Help](#)'.

Pawnlink User Manual (EN)

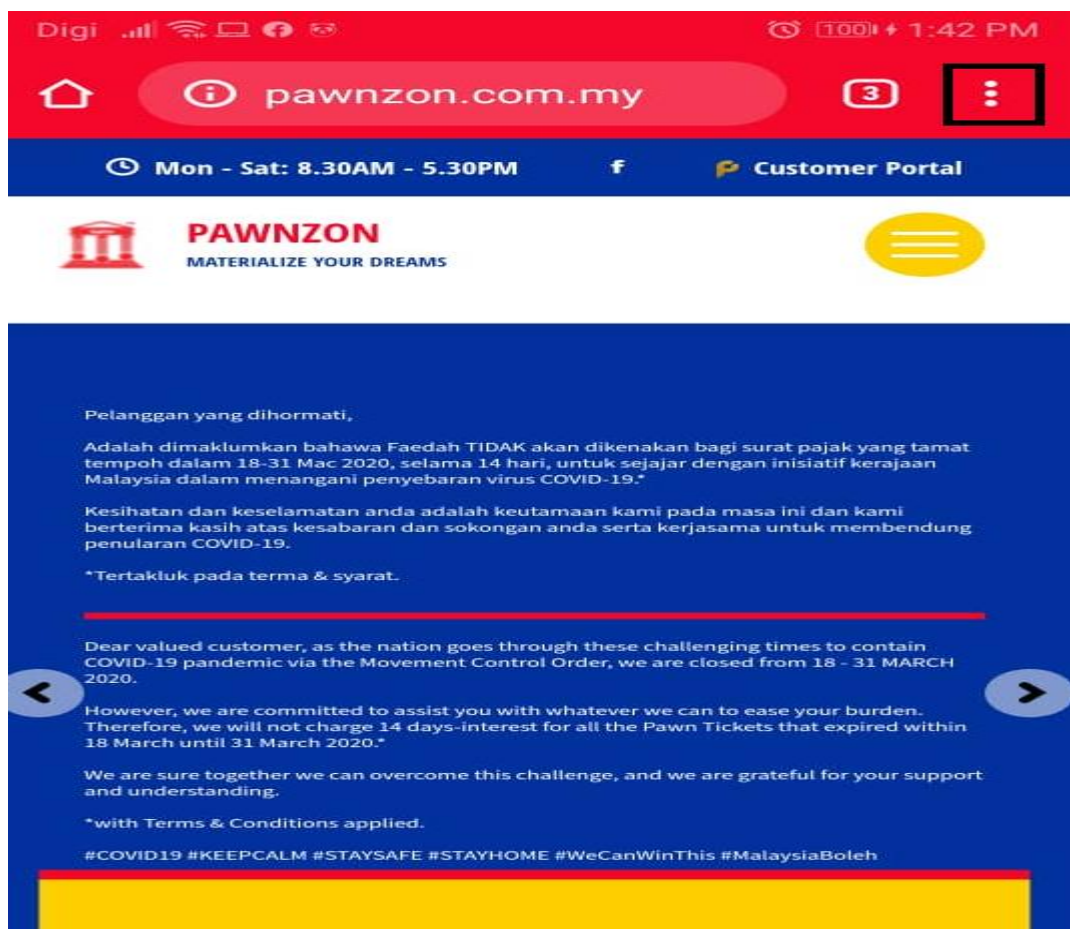
How to Sign Up as a user?

1. Browse the <https://pawnzon.com.my> on your browser.
2. Click on the **Customer Portal**.

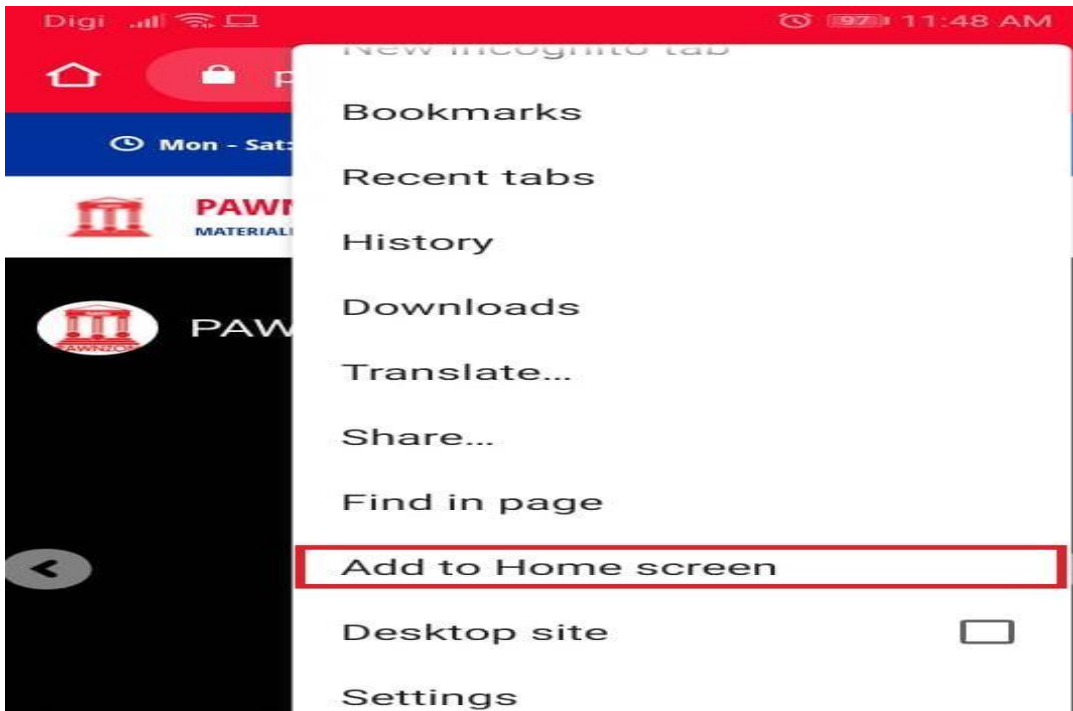


Tips: You may add Pawnzon to your mobile homescreen as a shortcut if you are using mobile phone.

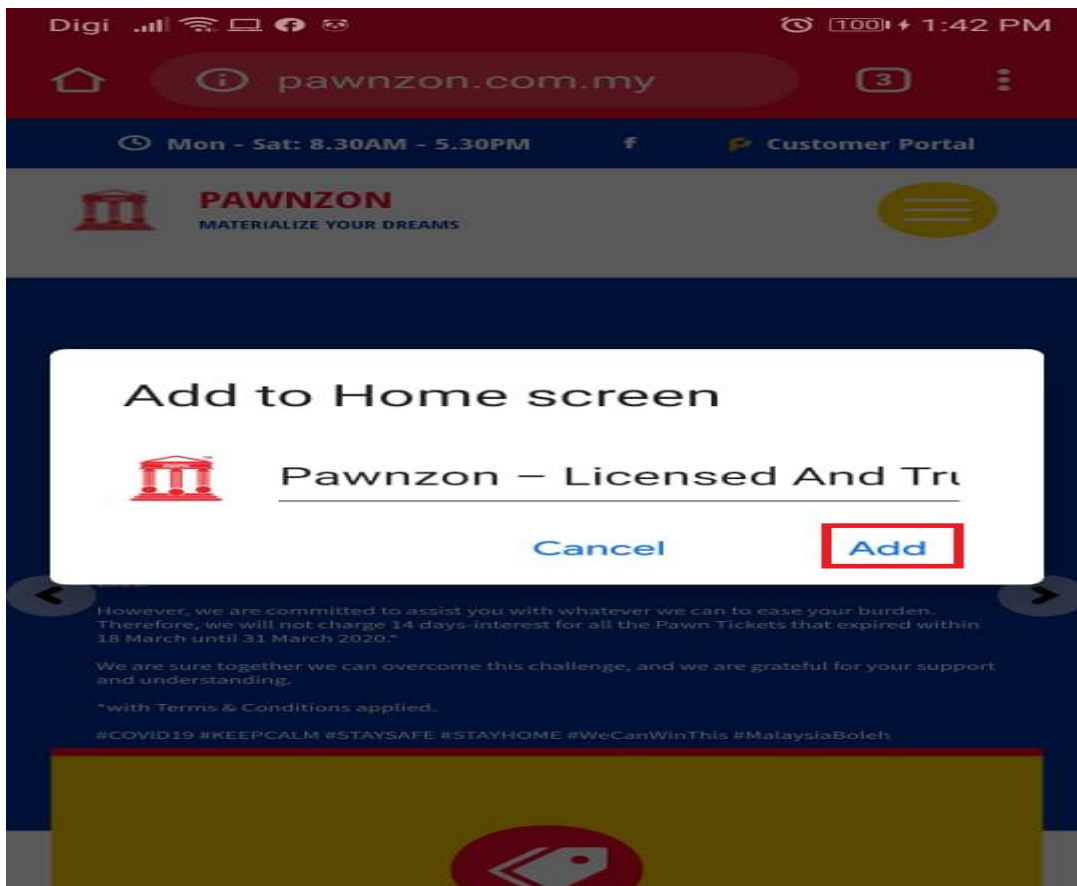
- a. Click on the three-dot button



b. Click on the 'Add to Home Screen'



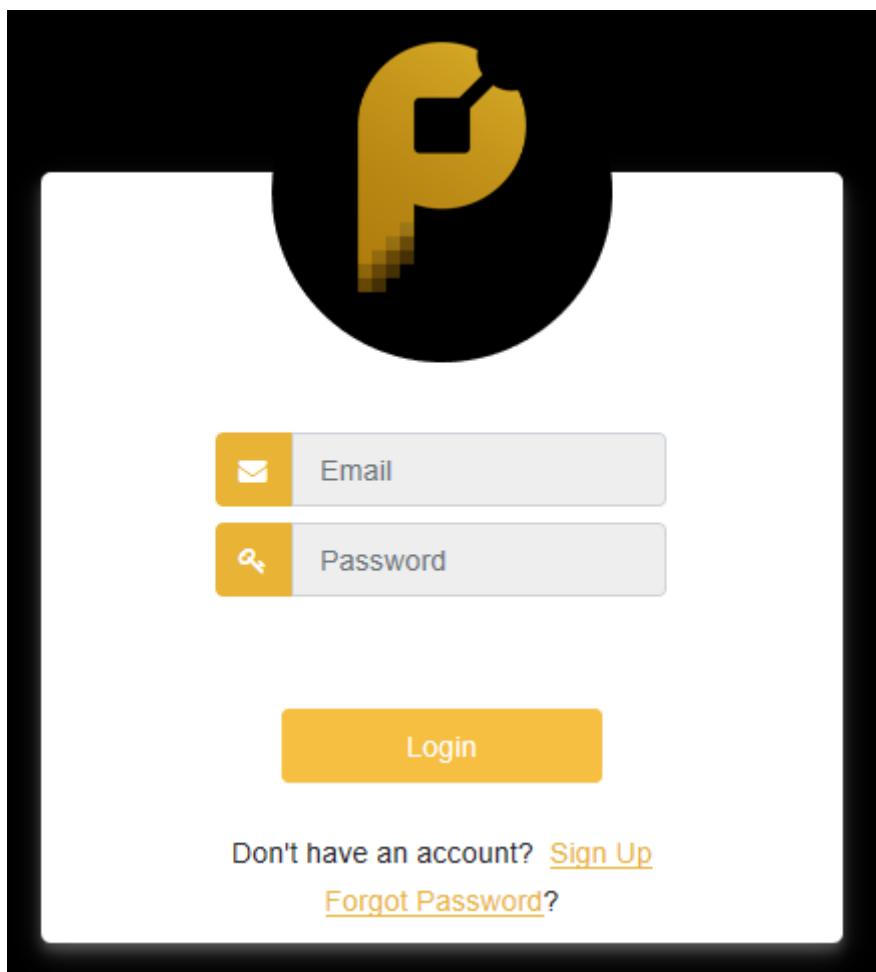
c. Click on Add.



d. You may easily access the Pawnzon by clicking the shortcut created.



3. You will be redirected to Login page, Click on the **Sign-Up** button.



4. You will be redirected to [Sign Up](#) page. Fill in all the necessary information and click on [Register](#) button.

Login'."/>

The image shows a registration form with the following fields and elements:

- Full Name:** A text input field with a person icon.
- Type -:** A dropdown menu with a downward arrow.
- Identity No:** A text input field.
- Email:** A text input field with an envelope icon.
- Password:** A text input field with a magnifying glass icon.
- reCAPTCHA:** A checkbox labeled "I'm not a robot" and the reCAPTCHA logo with "Privacy • Terms" link.
- REGISTER:** A large yellow button.
- Have an account? [Login](#)**: A link to the login page.

Full Name: Full Name as per IC or Passport

Type: Choose NRIC if you are Malaysian, choose Passport if you are non-Malaysian

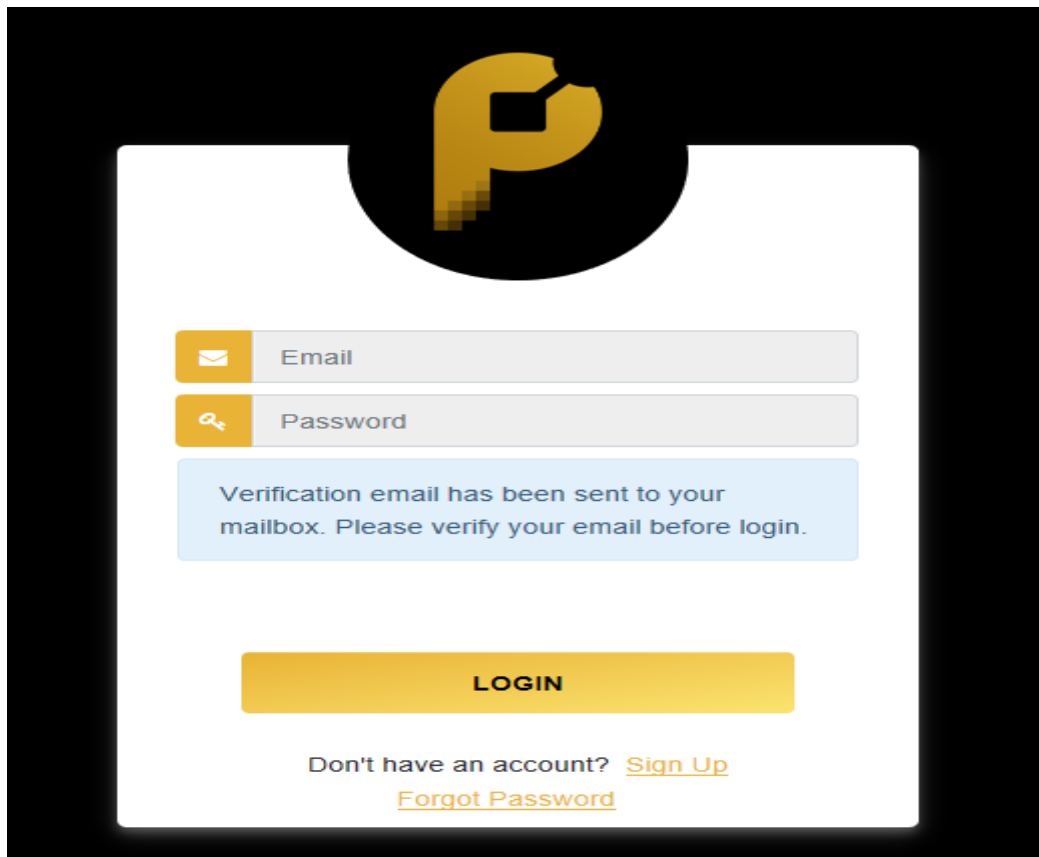
Email: Your registered email address.

Password: Minimum length is 8 characters. Enter your password with combination of Characters, Numbers, Special Characters, Lowercase Letters, Uppercase Letters. E.g. [Abc@1234](#)

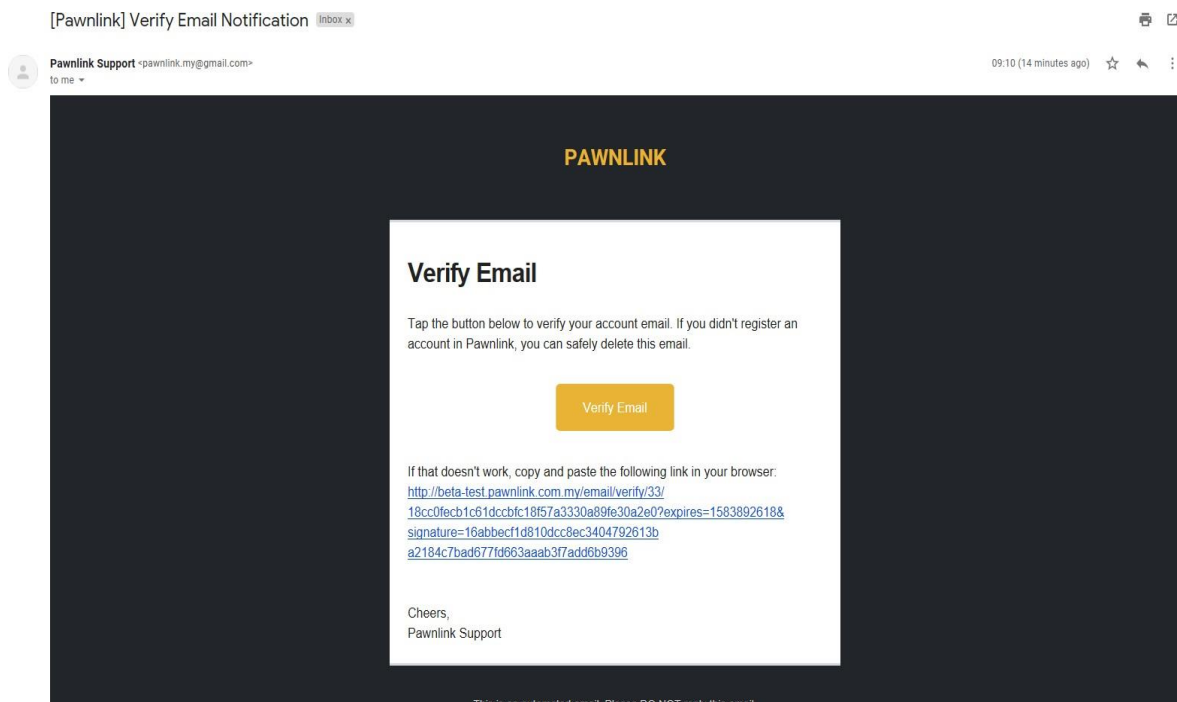
reCAPTCHA: This is an Image-based verification. Click on the checkbox after done the image-based verification.

Register: Click on Register button after filled in all the necessary information.

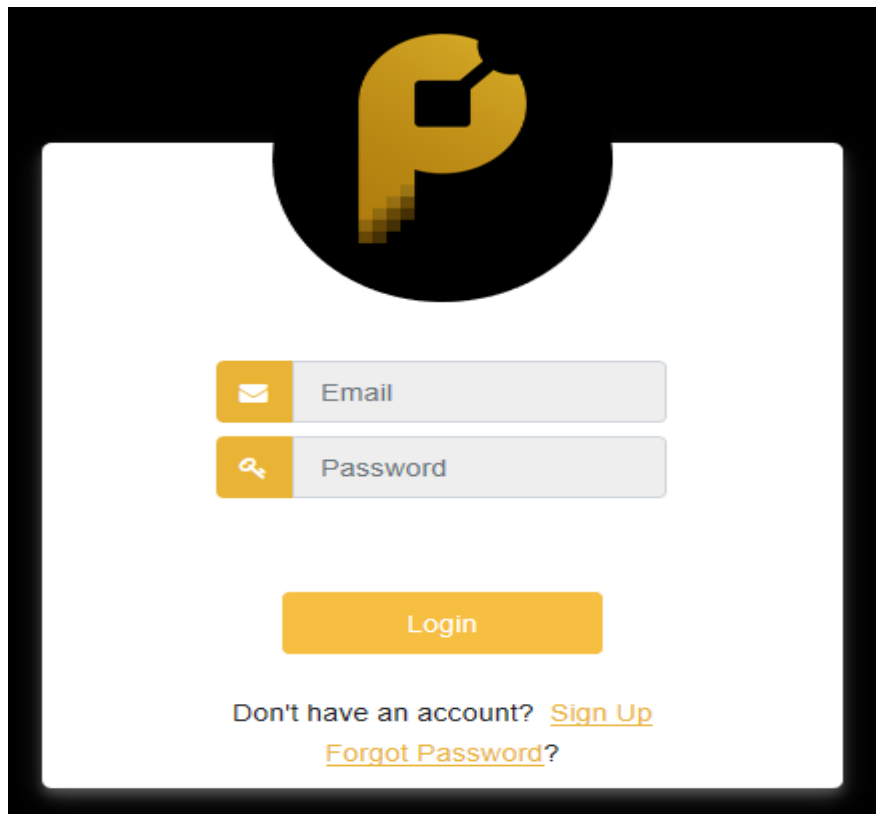
5. A verification mail will be sent to your mailbox. Please verify your account through the mail.



6. Please visit your mailbox, and click on the **Verify Mail** button or the **link** given.



7. You will be redirected to login page. Input your email address and password to login onto Pawnlink.



8. Read through the Term & Condition carefully and click on the button 'I AGREE POLICIES AND T&C'



Pawnlink Policies And T&C Agreement

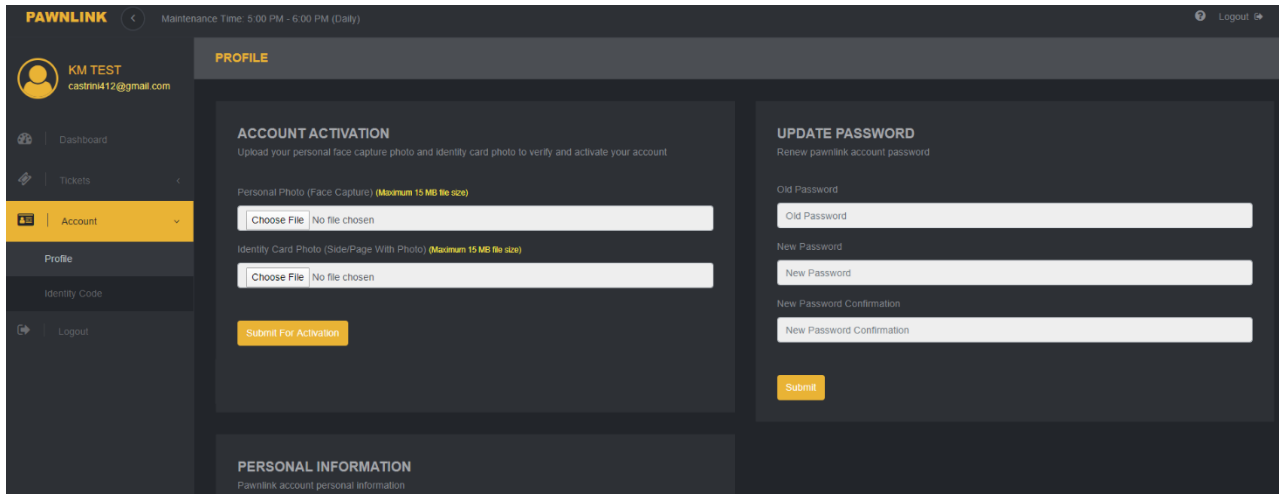
Please agree with our privacy policy, refund policy, and Platform Operators T&C before using our services.

PERSONAL DATA PROTECTION NOTICE

1. This is the Personal Data Protection Notice ("Notice") of the licensed pawnbrokers ("Pawnbrokers") listed in the Annexure.
2. As data users, the Pawnbrokers are required to comply with the data protection principles under the Personal Data Protection Act 2010 ("PDPA"), including to inform data subjects such as yourselves on the manner in which we process your personal data.
3. This Notice governs the processing of your personal data pursuant to your use of this website. By assessing or using the website or any services offered through the website ("Services"), you agree to us processing your personal data in the manner stated in this Notice. If you do not agree to this Notice, please do not access or use our website or provide any information therein.
4. We collect personal data provided by you and / or any third party service provider engaged by us, which include the following personal data about you:
 - Your identity (including your name, NRIC number / passport number / address / sex / race / nationality);
 - Your contact information (including your telephone number and email);
 - Your payment information (including credit and debit card information);
 - Your use of the website and the Services (including the date and time you use the

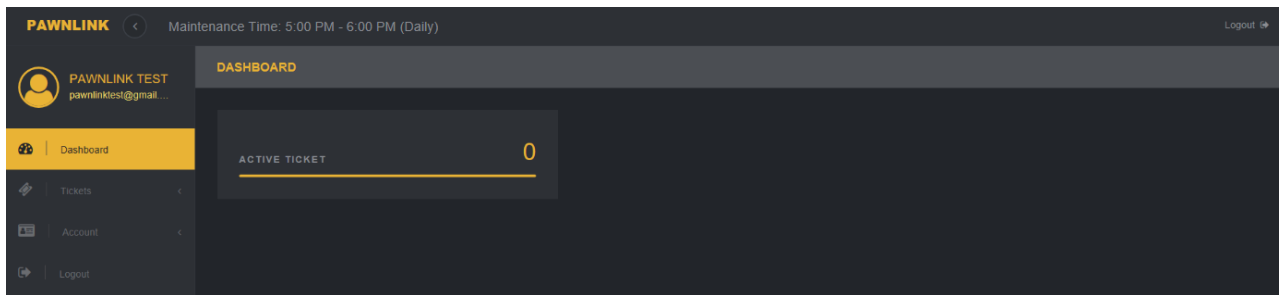
I AGREE POLICIES AND T&C

9. You will be redirected to Pawnlink Profile Page.



Why my active ticket is 0?

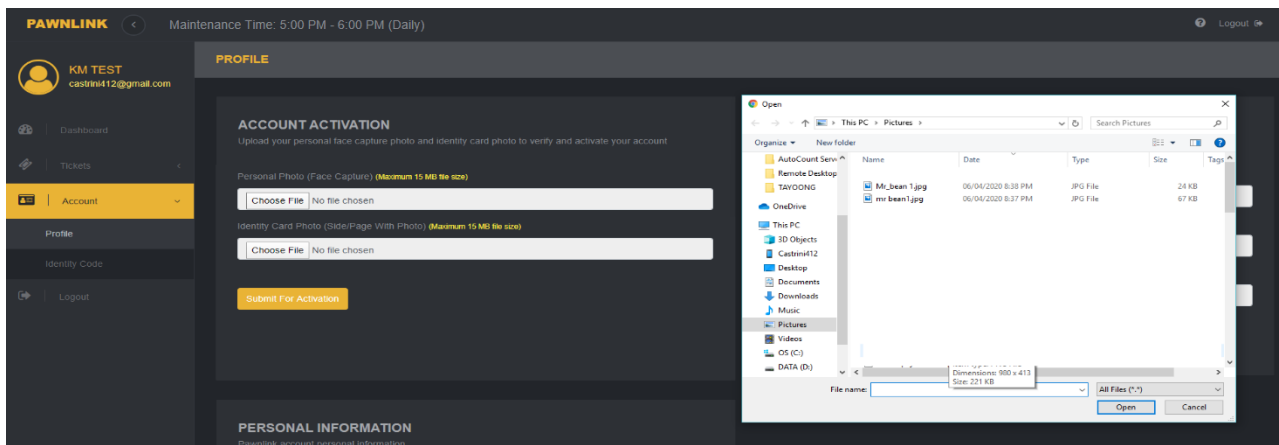
This is because of your account not yet activated.



2 methods to activate your account

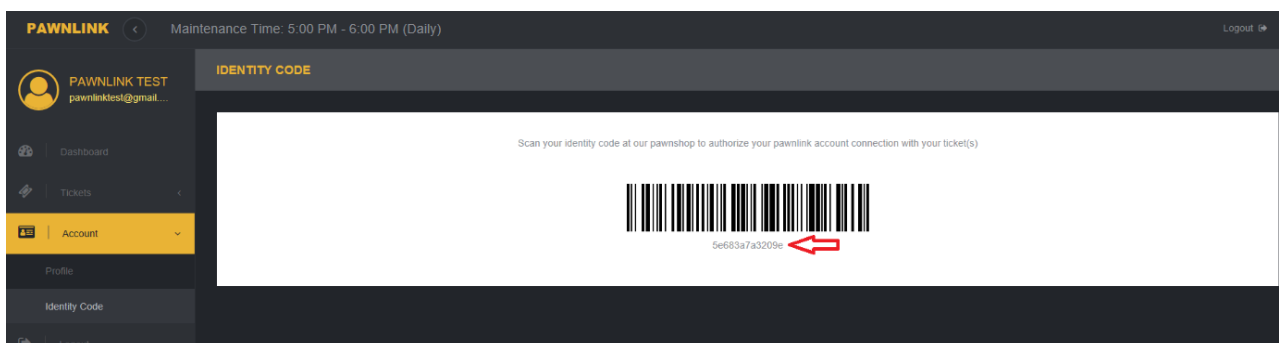
A) Upload your IC/Passport & Selfie Photo

1. Under Profile menu, click on **Browse** to upload your selfie picture, select your picture and click on Open.
2. Upload your IC/Passport photo. Click on **Open** after selecting IC/Passport Photo.
3. Click on button '**SUBMIT FOR ACTIVATION**' and wait for our approval.

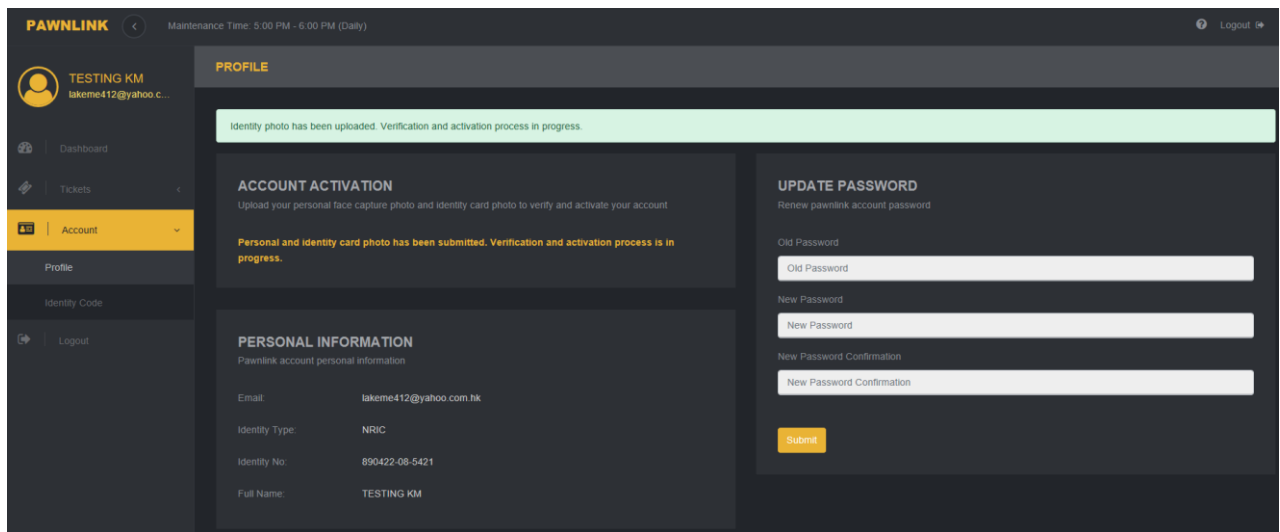


B) By using Identity code

1. There is an **Identity Code** under **Account** Menu.
2. You are required to provide **Identity Code** (below the barcode) to the original outlet for verification purpose.

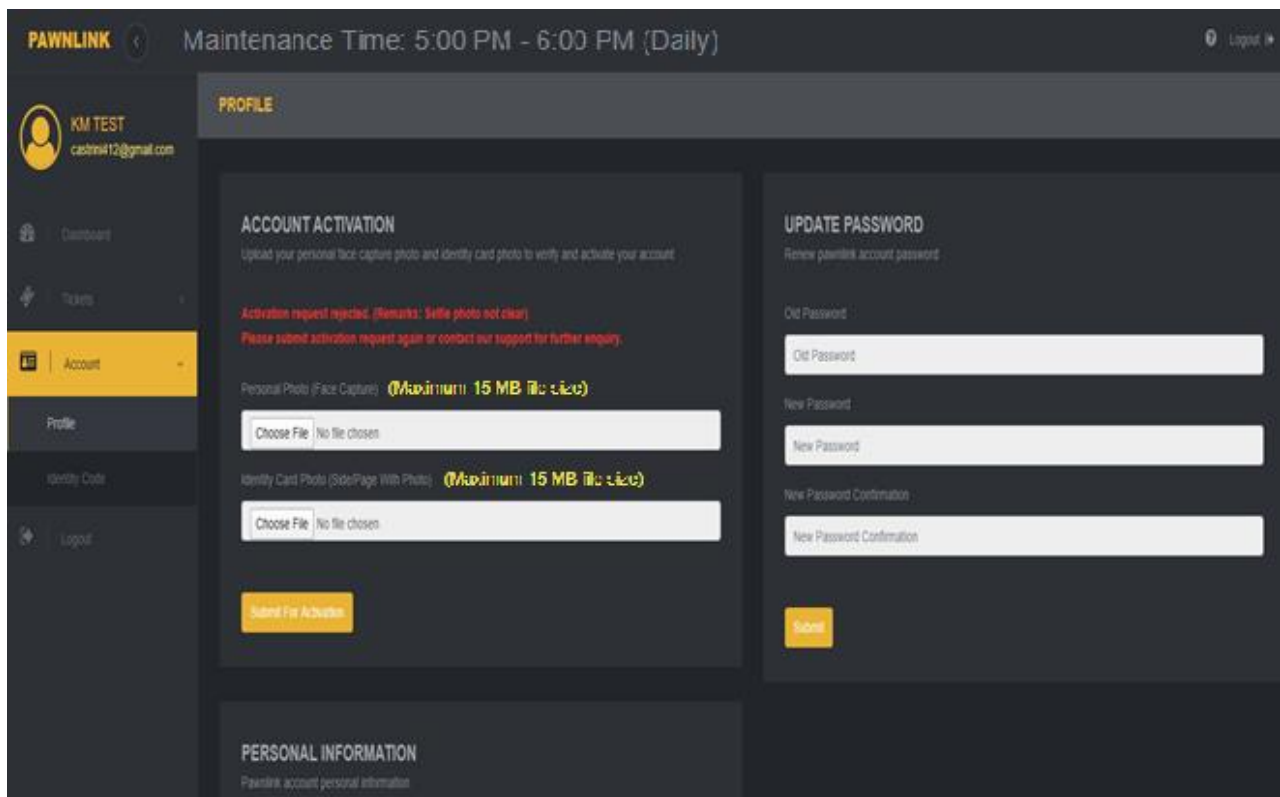


10. After uploaded IC/Passport successful. You will be notified once activation is successful.

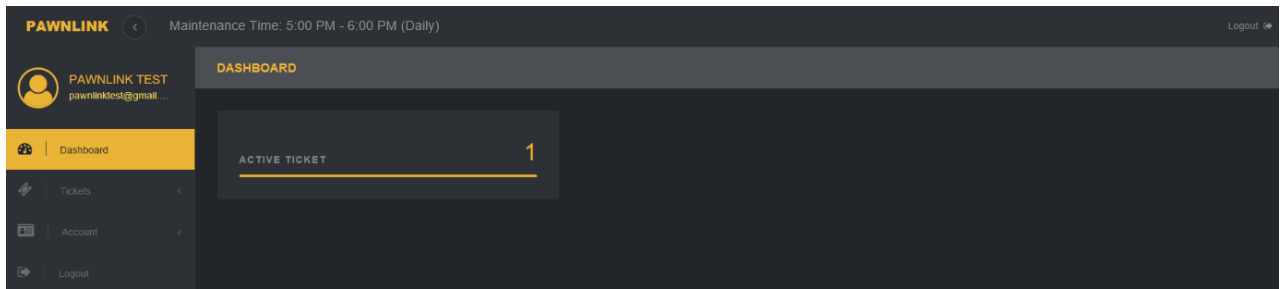


Note: Your activation request may be rejected by admin, due to the reason that given by the admin in the email. Most likely due to your uploaded IC/Passport and selfie photos are not clear or not relevant. Please re-upload your photos if your application being rejected by above 2 reasons.

If your activation request has not been approved, you will be always directed to Account>Profile page when you sign in your account, until the account being approved.



11. If your account has activated successfully, you may click on Dashboard to view your active ticket now.

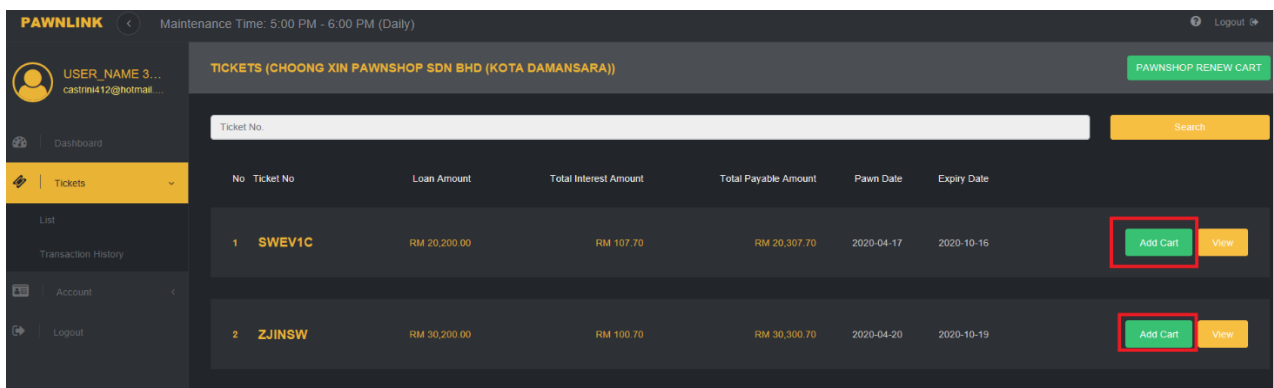


How to view Ticket?

1. To click on **Active Ticket**, you will be redirected to pawnshop list's page. A list of pawnshops will be listed out if you have done any successful transactions with any of these pawnshops. You may select any pawnshop to view ticket by clicking the ticket button as highlighted below.



2. You will be redirected to ticket list's page. You may click on **View** button to view the details of particular ticket. If you want to pay interest for more than 1 tickets, you may click on **Add Cart** for each ticket, for you to proceed payments.



Ticket Page

By Clicking on **View** button on Ticket List Page, you may view the details of a particular ticket. There are few buttons available in Ticket Page.

- Pawnshop Renew Cart** - When you click on this button, you will be redirected to Cart Page. Please Refer Cart Part (Page 31)
- Add Cart** - By clicking this button, ticket will be added to Cart, so you can perform payment for multiple tickets in one go. You may continue the payment later. Please refer to How to view ticket? (Page 30) on point 2.
- Reduce Loan & Renew** - You may reduce interest and reduce the principle loan amount if you decided to pay more. Please refer to Reduce Loan & Renew (Page 32-33)
- Pay Interest & Renew** - You may just pay interest without reducing the loan amount. Please refer to Pay Interest & Renew (Page 33)

The screenshot shows the Pawnlink interface for a specific ticket. The header includes the Pawnlink logo, maintenance time (5:00 PM - 6:00 PM Daily), and a user profile section with the name 'USER_NAME 3...' and email 'castrini412@hotmail...'. A sidebar on the left contains navigation options: Dashboard, Tickets (selected), List, Transaction History, Account, and Logout. The main content area is titled 'TICKET' and features a 'PAWNSHOP RENEW CART' button in the top right. Below this, there are two columns: 'TICKET INFORMATION' and 'LOAN INFORMATION'. The ticket information includes Company (Choong Xin Pawnshop Sdn Bhd (Kota Damansara)), Ticket No. (G1FGV), Pawn Date (2020-04-24), Due Date (2020-10-23), and Loan Amount (RM 450.00). The loan information includes Total Loan Amount (RM 450.00), Interest (0 Months 4 Days) (RM 1.20), Total Payable Amount (RM 451.20), and Renew Ticket Charges (1 Tickets) (RM 0.50). At the bottom, there is a 'TICKET ITEM(S)' section listing '1. 1x Gold - CINCIN EMAS'. Three buttons are visible at the bottom right: 'Add Cart' (green), 'Reduce Loan & Renew' (blue), and 'Pay Interest & Renew' (orange). A disclaimer at the bottom right states: '*Reduce loan is not allowed for ticket less than RM250' and '*Maximum renew payment amount is RM5000'.

Pawnshop Renew Cart

This function is designed for you if you wish to pay interests for multiple tickets in one go.

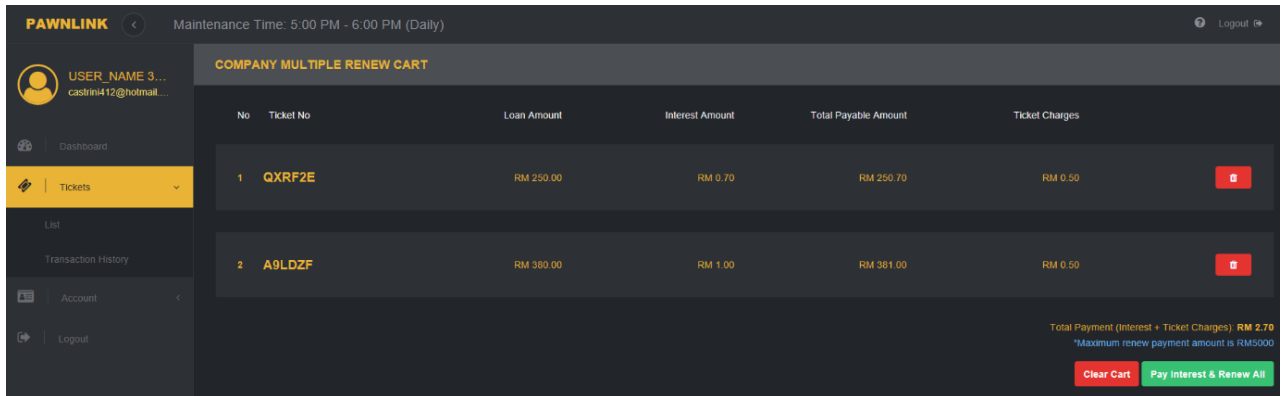
Note: You may add several tickets to the cart provided the tickets are from the same pawnshop.

1. Click on the **PawnShop Renew Cart** to go to Cart.

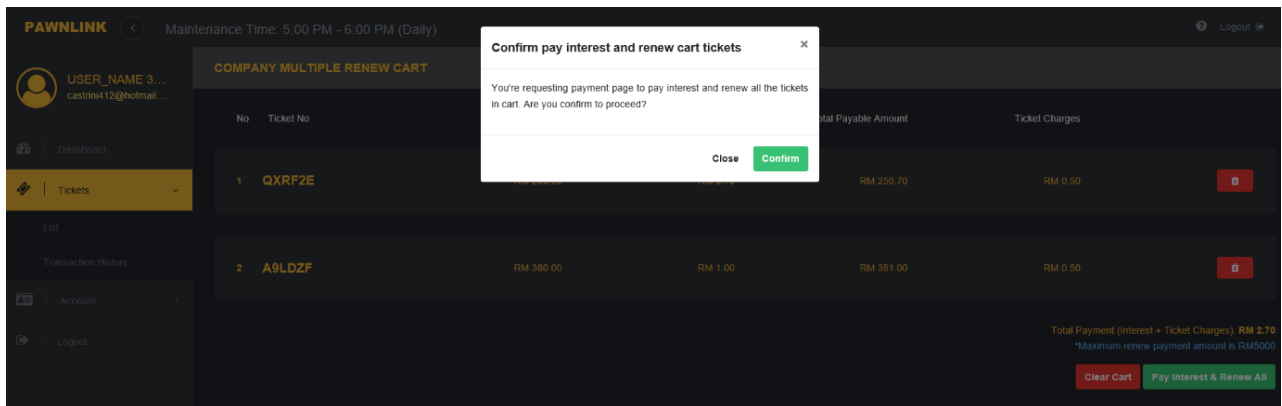
The screenshot shows the Pawnlink interface for a list of tickets. The header includes the Pawnlink logo, maintenance time (5:00 PM - 6:00 PM Daily), and a user profile section with the name 'USER_NAME 3...' and email 'castrini412@hotmail...'. A sidebar on the left contains navigation options: Dashboard, Tickets (selected), List, Transaction History, Account, and Logout. The main content area is titled 'TICKETS (CHOONG XIN PAWNSHOP SDN BHD (KOTA DAMANSARA))' and features a 'PAWNSHOP RENEW CART' button in the top right. Below this, there is a search bar with the placeholder 'Ticket No.' and a 'Search' button. The main content area displays a table of tickets with columns: No, Ticket No, Loan Amount, Total Interest Amount, Total Payable Amount, Pawn Date, and Expiry Date. The table contains four rows of ticket data. Each row has 'Add Cart' and 'View' buttons. The 'PAWNSHOP RENEW CART' button is highlighted with a red box.

No	Ticket No	Loan Amount	Total Interest Amount	Total Payable Amount	Pawn Date	Expiry Date	
1	SWEV1C	RM 20,200.00	RM 107.70	RM 20,307.70	2020-04-17	2020-10-16	Add Cart View
2	ZJINSW	RM 30,200.00	RM 100.70	RM 30,300.70	2020-04-20	2020-10-19	Add Cart View
3	2SHYW3	RM 10,000.00	RM 67.00	RM 20,167.00	2020-04-20	2020-10-19	Add Cart View
3.1	TVF1NI	RM 9,800.00	-	-	2020-04-20	2020-10-19	View

- Under Cart, you will see the ticket details includes total payment, interest and ticket charges. Make sure the total payment amount is correct before proceeding to make any payment.

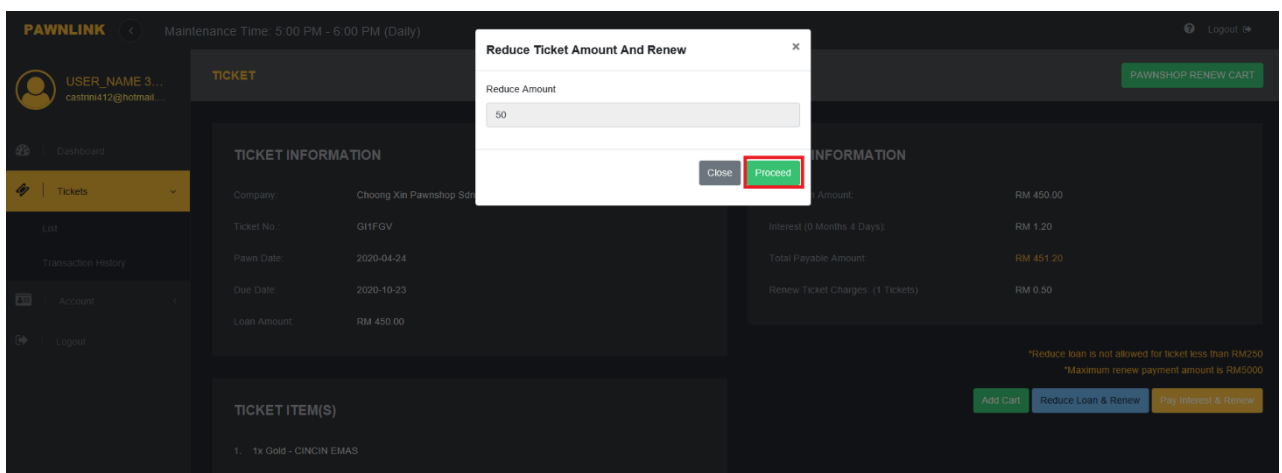


- Confirm everything is correct and click on **Pay Interest & Renew All** button. You will be redirected to payment page. For payment, please refer to How to Make Payment (Page 34-35)

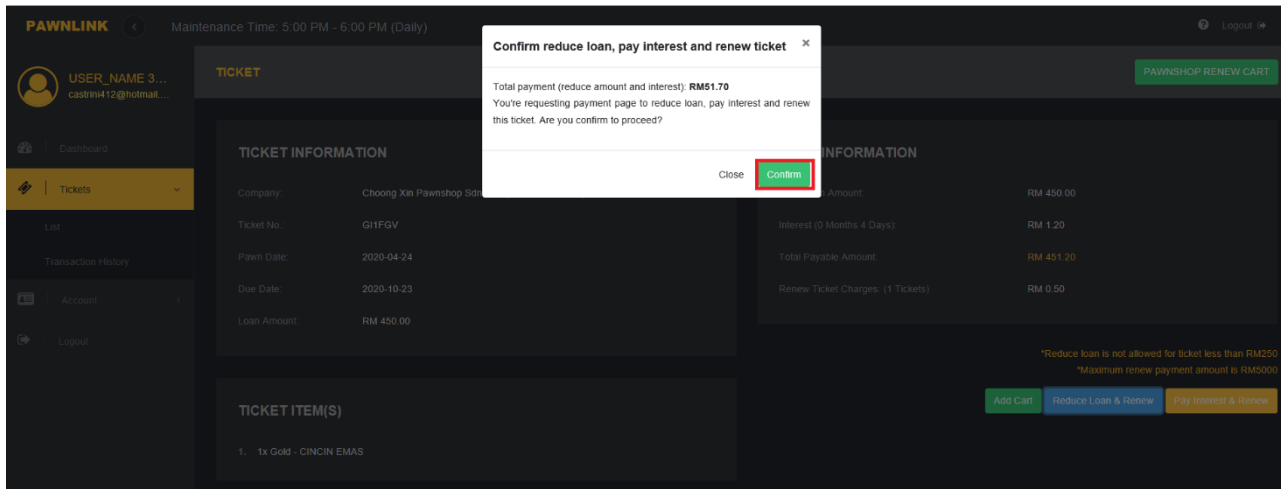


c. Reduce Loan & Renew

- Click on **Reduce & Renew** button, system will prompt you a dialog box. Key in Reduce Amount and click on **Proceed**.

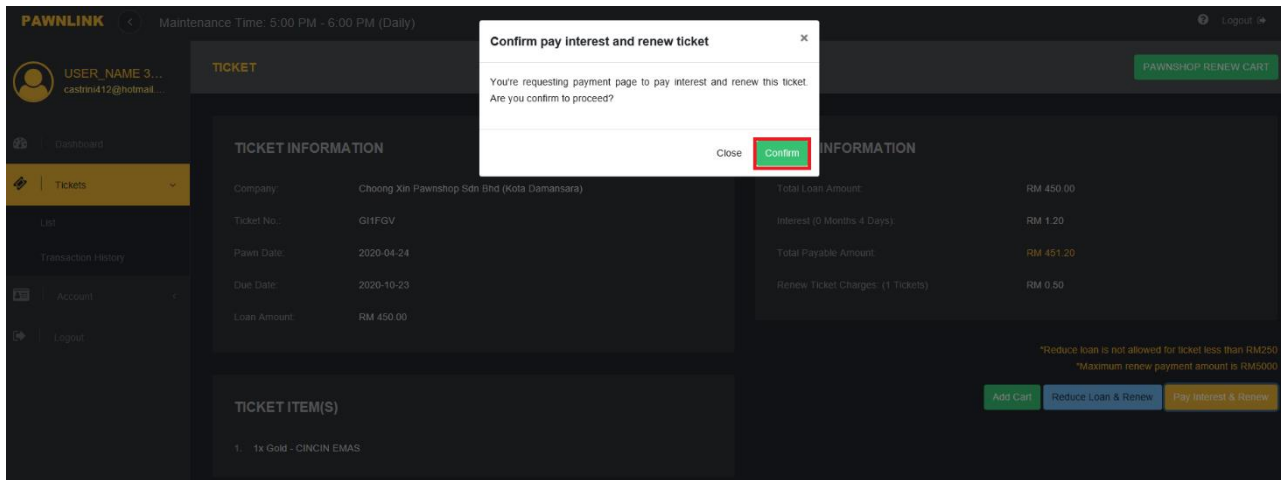


2. Make sure the payment amount is correct and click on **Confirm** button, you will be redirected to payment page. For payment, please refer to How to Make Payment (Page 34-35).



d. Pay Interest & Renew

Click on **Pay Interest & Renew**. System will prompt you a dialog box. Click on **Confirm** button. You will be redirected to payment page. For payment, please refer to How to Make Payment (Page 34-35).



How to make Payment?

1. You will be redirected to payment page. Select a bank in order to make payment.

The screenshot shows the Pawnslink payment interface. At the top left is the Pawnslink logo with the tagline 'MATERIALIZE YOUR DREAMS'. To the right, contact information for CHOONG XIN PAWNSHOP SDN B is provided, including the address (NO.32A-1, JALAN PJU 5/8, DATARAN SUNWAY, 47810 KOTA DAMANSARA, Selangor, Malaysia), email (choongxin.cs@gmail.com), phone (03-6141 7099), and website (http://www.pawnlink.com.my/). A yellow banner indicates 'Time Remaining: 12 Minutes 46 Seconds'. Below this is a 'Payment Details' section with the following information:

Order ID	PW3-5e6aebab710dd
Payment ID	GTKSPD-1587526330
Payment for	Type: reduce, Customer: Test Customer
Total	MYR 807.40

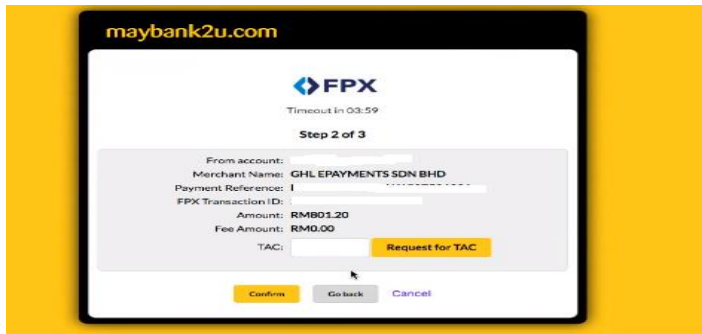
Under 'Other Payment Methods', the currency is set to MY (MYR 807.40). A grid of bank logos is displayed for selection, including: PBe, RAKYAT, ALLIANCE BANK, maybank2u.com, BANK ISLAM, Bank Islam Malaysia, KSI Online, AFFIN BANK, OCBC Bank, Standard Chartered, Hongkong connect, UOB, AmBank, RHB Now, CIMB Clicks, BSN, HSBC, and Maybank2E. At the bottom, a link reads 'Cancel and Return to CHOONG XIN PAWNSHOP SDN B'.

Note: Different bank may have different payment steps. This print screen is for reference purpose only.

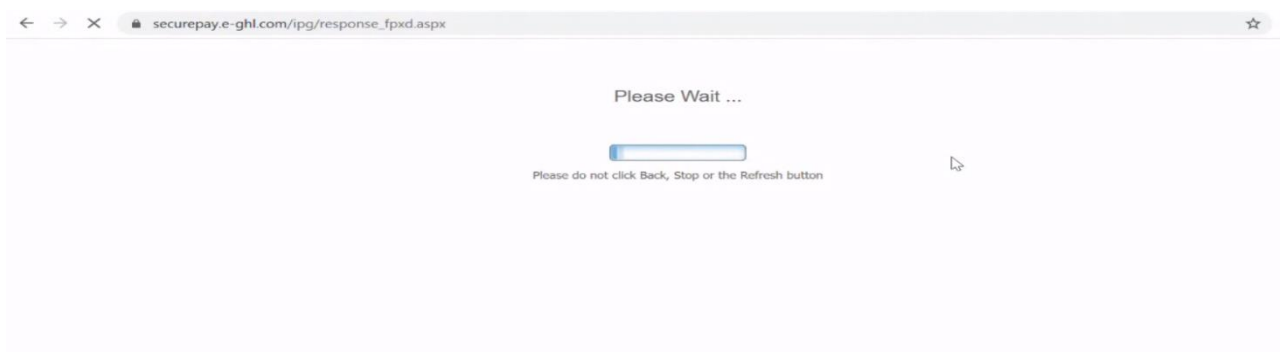
2. Login to your bank account to make a payment.

The screenshot shows the login page for Maybank2u.com. The page title is 'Log in to Maybank2u.com online banking'. A note states 'You are in a secured site.' Below this is a security icon. The login form includes fields for 'Phrase', 'Username', and 'Password', followed by a 'Login' button. At the bottom, there is a link for users who do not have an account: 'Don't have a Maybank2U account? Click here for information on opening an account.'

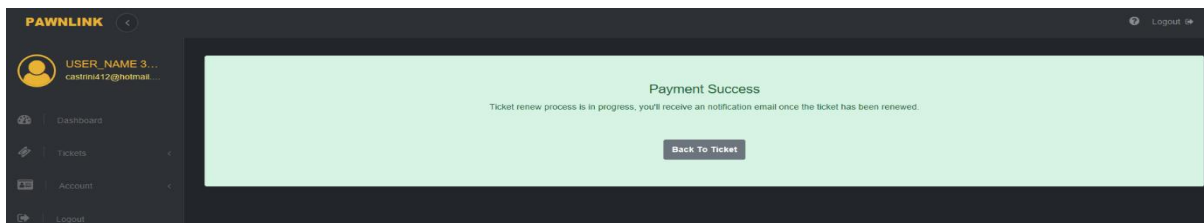
3. Click on **Request for TAC**. Key in your Tac number and click on **Confirm**.



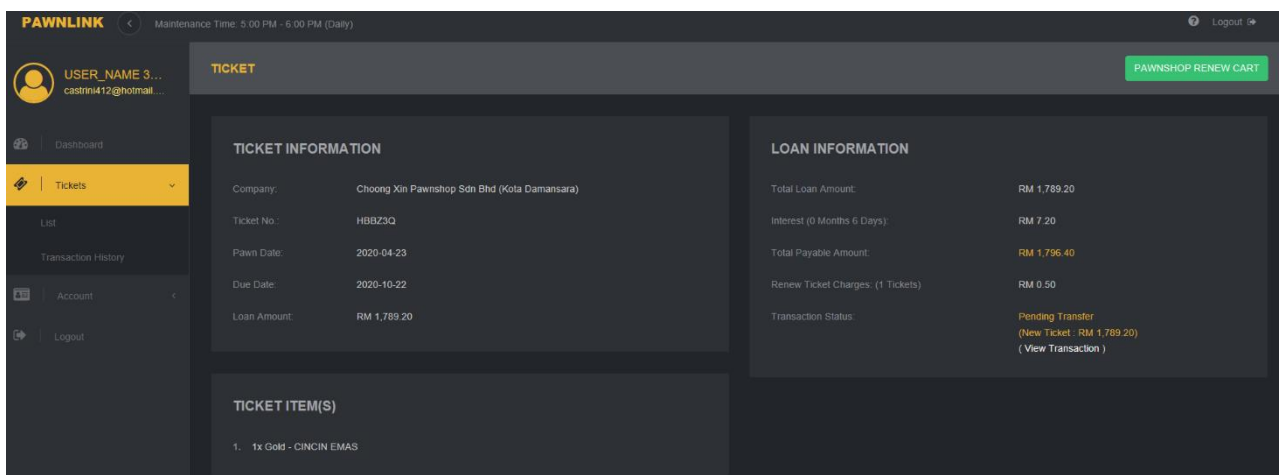
4. Please do not click anything and wait until the transaction process completed.



5. You will be redirected to payment success page. This message is to notify you the transaction status. Click on **Back to Ticket** Button.



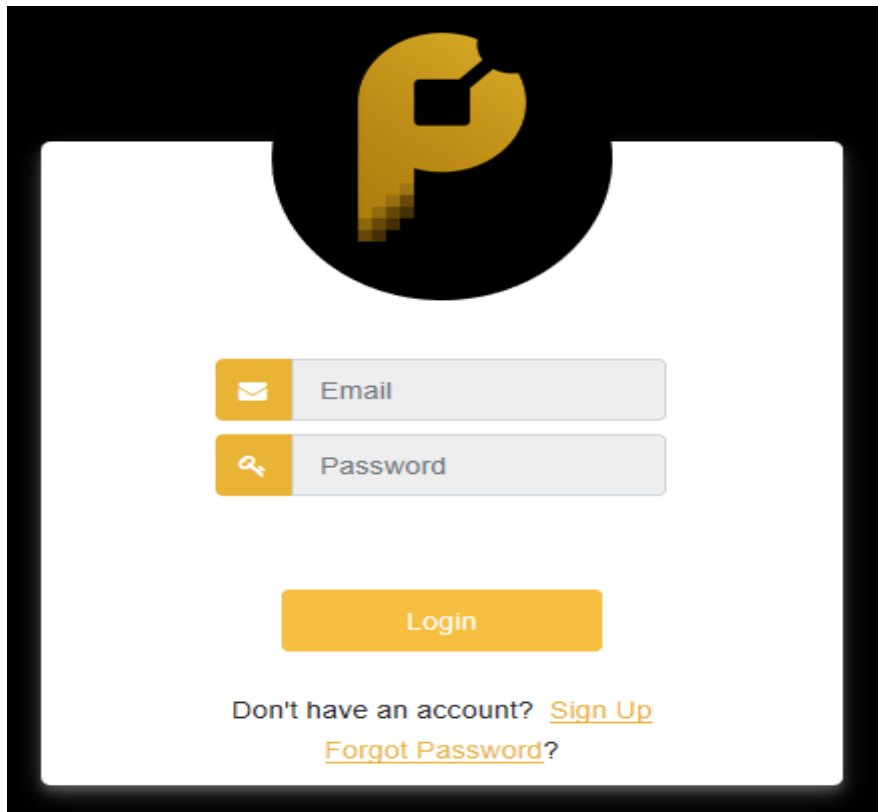
6. You will be redirected Ticket Page.



Forgot Password

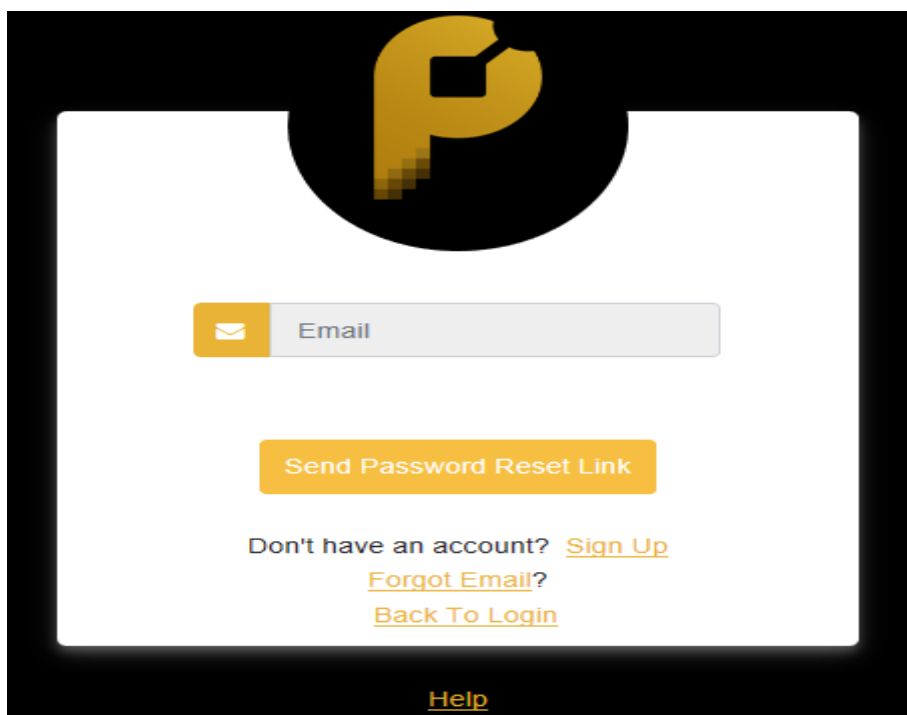
What can I do if I forgot my password?

1. Under login page, click on the **Forgot Password** link.



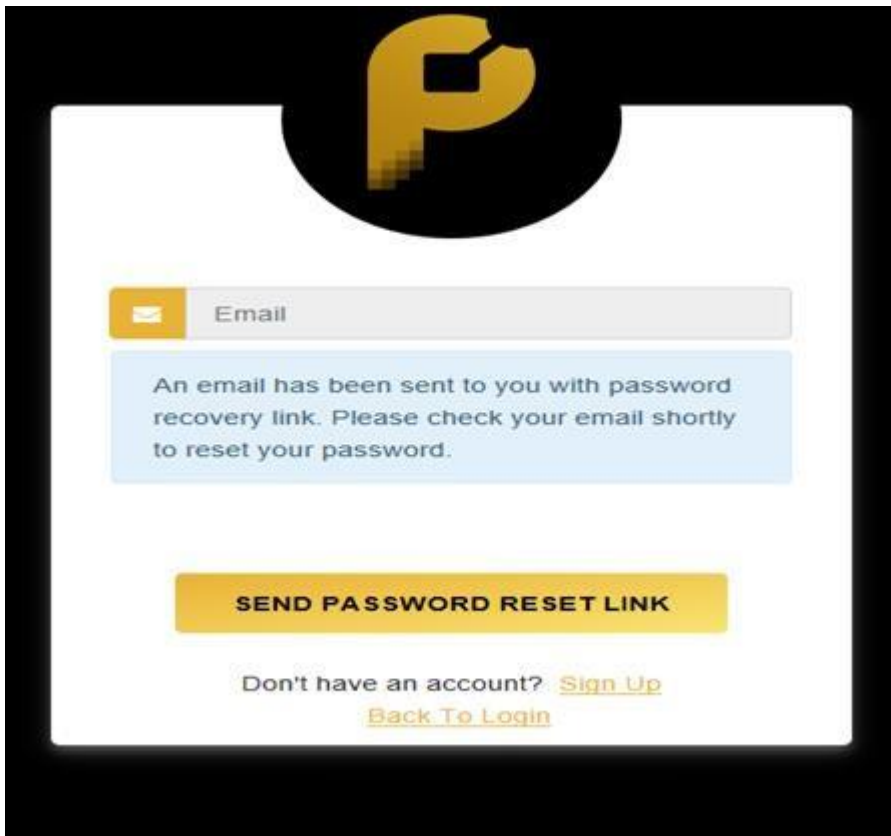
The screenshot shows a login interface with a large yellow key icon with a 'P' on it. Below the icon are two input fields: 'Email' with an envelope icon and 'Password' with a key icon. A yellow 'Login' button is centered below the fields. At the bottom, there are links for 'Sign Up' and 'Forgot Password?'.

2. Fill in your registered email address and click on **SEND PASSWORD RESET LINK** button.

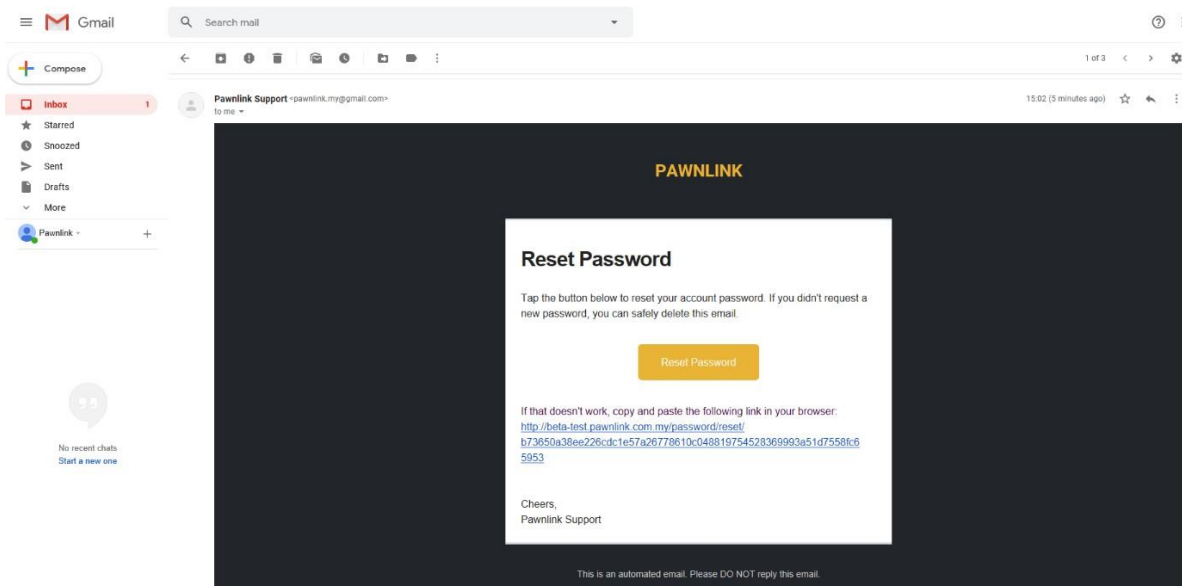


The screenshot shows the forgot password interface. It features the same yellow key icon at the top. Below it is a single 'Email' input field with an envelope icon. A yellow 'Send Password Reset Link' button is centered below the field. At the bottom, there are links for 'Sign Up', 'Forgot Email?', 'Back To Login', and 'Help'.

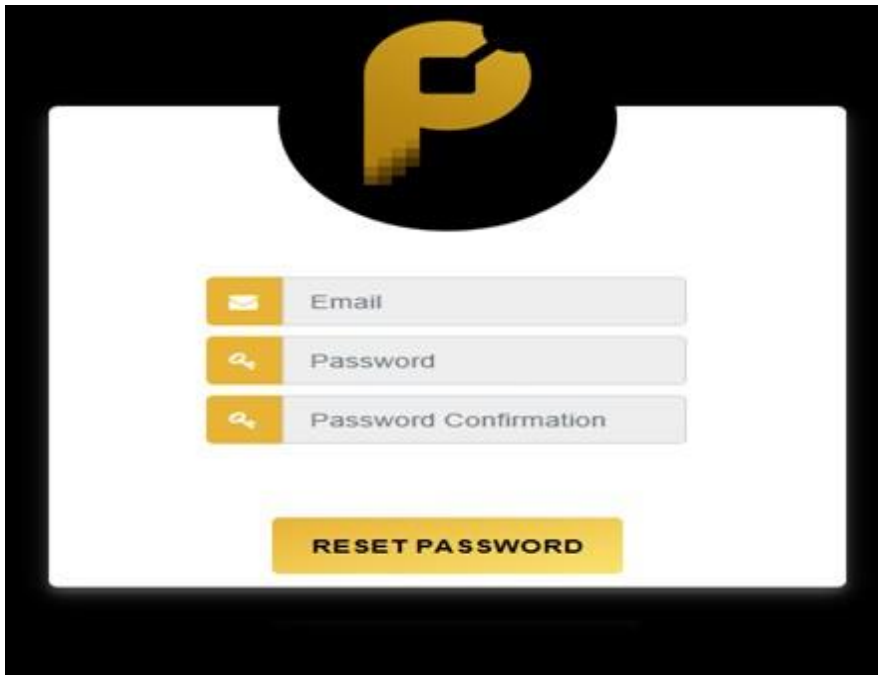
- Recovery mail will be sent to your mail box. You may check your mailbox to get the password recovery link.



- Click on the **Reset Password** button or link given.

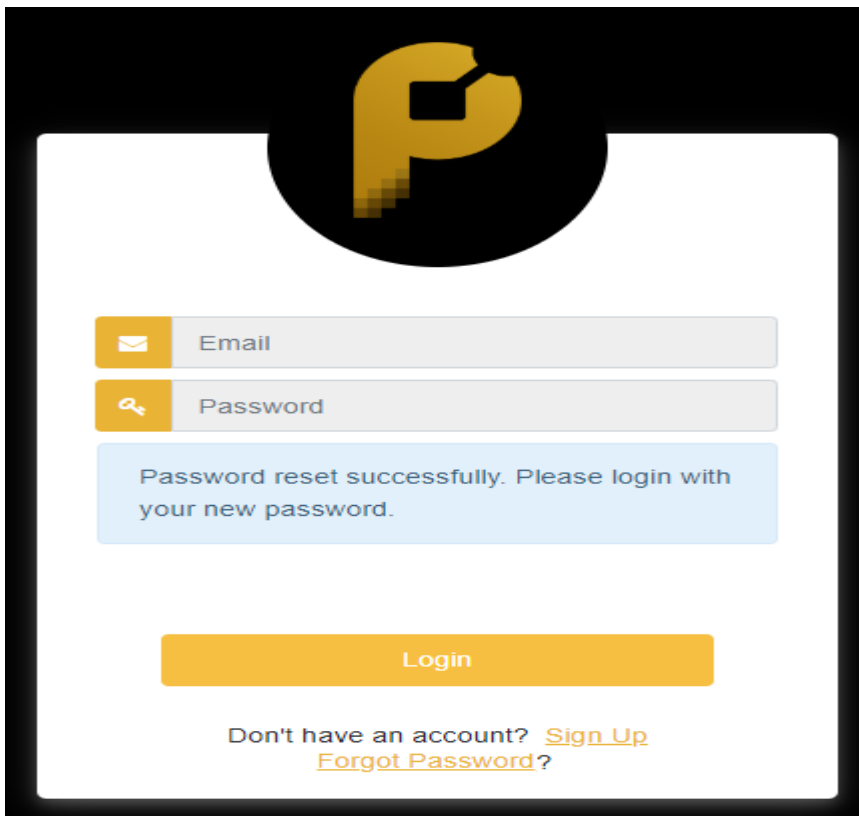


5. Fill in your registered email address, and new passwords.
6. Click on **RESET PASSWORD** button.



The screenshot shows a password reset form with a large yellow 'P' logo at the top. Below the logo are three input fields: 'Email' with an envelope icon, 'Password' with a key icon, and 'Password Confirmation' with a key icon. A yellow 'RESET PASSWORD' button is positioned below the fields.

7. Your password has been reset successfully. You may login into Pawnlink with your new password now.

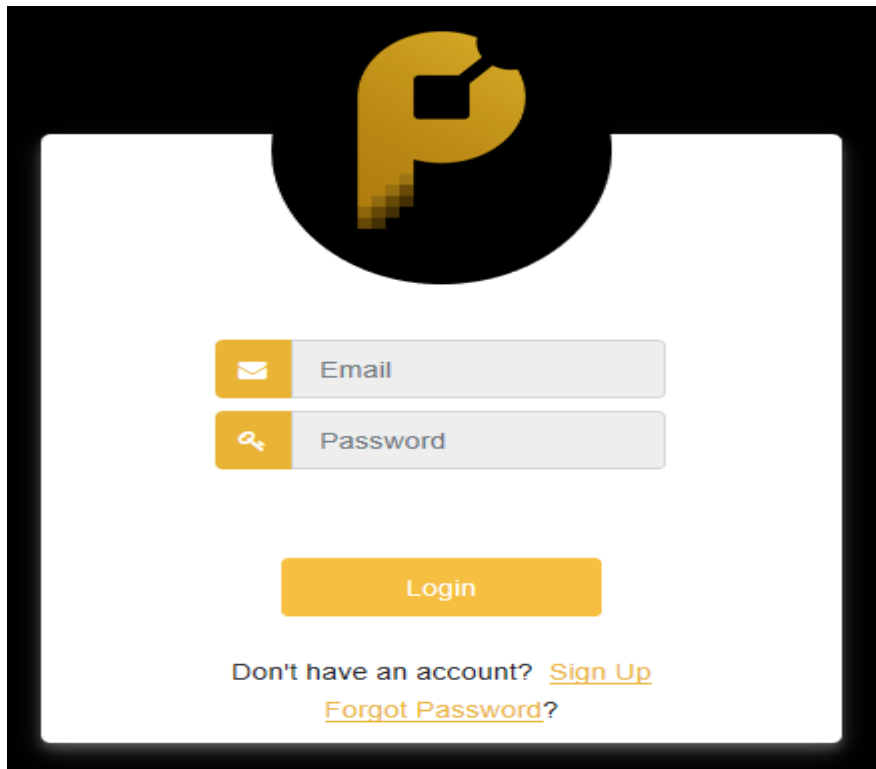


The screenshot shows the login page after a successful password reset. It features the same yellow 'P' logo at the top. Below the logo are two input fields: 'Email' with an envelope icon and 'Password' with a key icon. A light blue message box displays the text: 'Password reset successfully. Please login with your new password.' Below the message box is a yellow 'Login' button. At the bottom, there is a link: 'Don't have an account? [Sign Up](#) [Forgot Password?](#)'

Forgot Email?

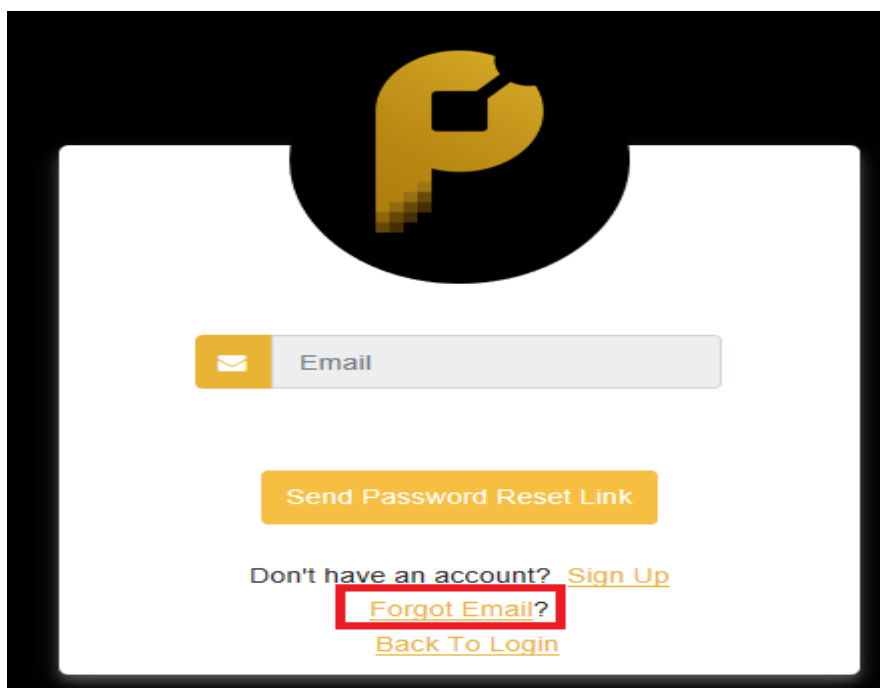
Sometimes, You may forgot your email address due to busy lives. Thus, system provides an option for you to trace back your registered email address if you really forgot your registered email address.

1. Click on the **Forgot Password** link.



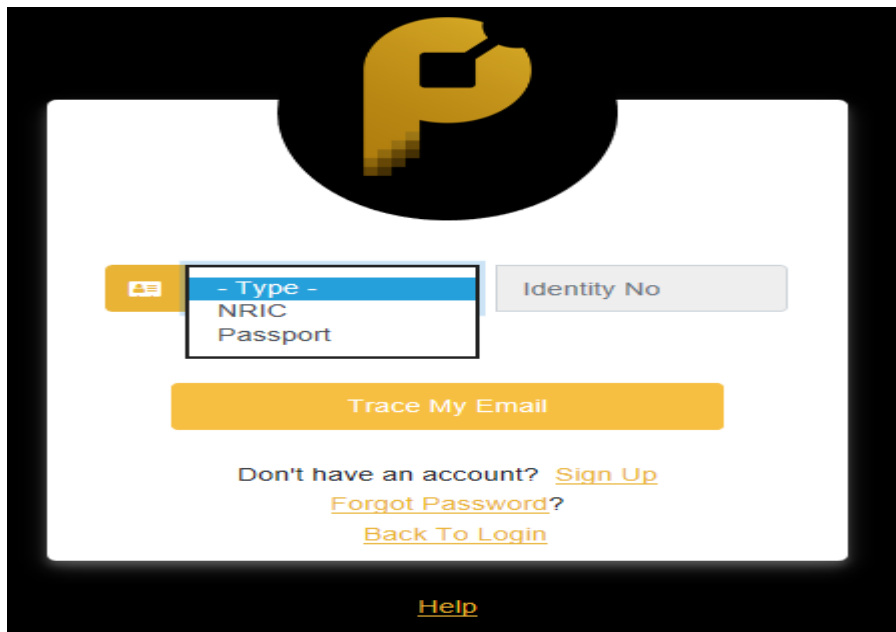
The screenshot shows a login interface with a large yellow 'P' logo at the top. Below the logo are two input fields: 'Email' with an envelope icon and 'Password' with a key icon. A yellow 'Login' button is positioned below the fields. At the bottom, there are three links: 'Don't have an account? [Sign Up](#)', '[Forgot Password?](#)', and '[Back To Login](#)'. The 'Forgot Password?' link is highlighted with a red box.

2. Click on the **Forgot Email** link.



The screenshot shows a 'Forgot Password' interface with the same yellow 'P' logo at the top. Below the logo is a single 'Email' input field with an envelope icon. A yellow button labeled 'Send Password Reset Link' is centered below the field. At the bottom, there are three links: 'Don't have an account? [Sign Up](#)', '[Forgot Email?](#)', and '[Back To Login](#)'. The 'Forgot Email?' link is highlighted with a red box.

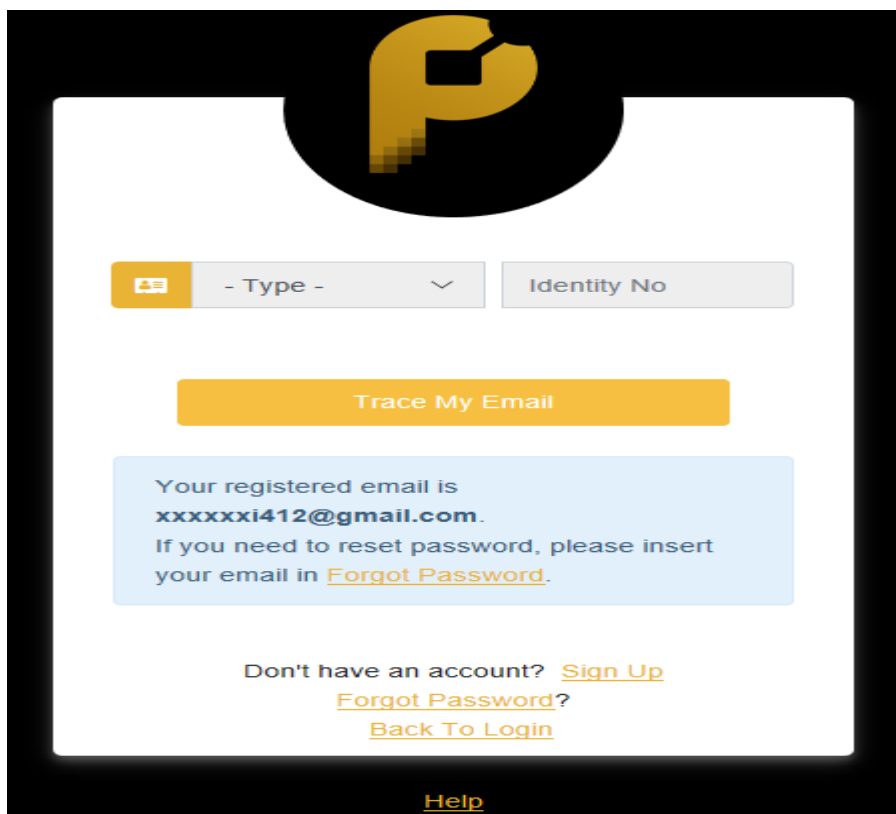
3. Select NRIC or Passport, then key in your Identity No.
4. Click on **Trace My Email**.



The screenshot shows a web interface with a large yellow 'P' logo at the top. Below it is a form with a dropdown menu for '- Type -' showing 'NRIC' and 'Passport' options. To the right is an 'Identity No' input field. A yellow 'Trace My Email' button is below the form. At the bottom, there are links for 'Sign Up', 'Forgot Password?', 'Back To Login', and 'Help'.

5. Your last 3 characters of your email address will be shown.

Note: If you can't really remember your registered email address after performed this action, please contact our support for further assistance.



The screenshot shows the same web interface as the previous one, but now the dropdown menu is closed. Below the 'Trace My Email' button, a light blue box displays the result: 'Your registered email is xxxxxi412@gmail.com. If you need to reset password, please insert your email in [Forgot Password](#).' The rest of the interface, including the 'Sign Up', 'Forgot Password?', 'Back To Login', and 'Help' links, remains the same.